nationalgrid

Raquel J. Webster
Senior Counsel

February 23, 2021

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid,[1] I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List
        Jon Hagopian, Esq.
        John Bell, Division
        Linda George, Division

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[1] The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company
d/b/a National Grid
RIPUC Docket No. 5022
COVID -19 Emergency
Responses to Commission's Recurring Weekly Data Requests
Issued June 4, 2020

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues ($)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
    - Arrears 30 Days - 60 Days
    - Arrears 60 Days – 90 Days
    - Arrears 90 Days >

- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
    - Residential
    - Residential Low-Income
    - Small Commercial and Industrial ("C&I")
    - Medium C&I
    - Large C&I

- Historic Comparisons -12 Months' Historic Data
    - Variance in dollars
    - Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Prepared by or under the supervision of: Kimberly Frodelius

Company:	Narragansett Electric Company (Electric Business)
Tab:	ELECTRIC
Date:	2/20/2021

ELECTRIC

	2019												2020												2/20/2021	Year-Over-Year Variance (Percent Change)											Year-Over-Year Variance (Amount Change)										
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan			Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Dec	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb

# of Customers
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

# of Customers w/ Arrears
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 30-60
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 60-90
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 90+
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 30-60
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 60-90
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 90+
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Total Arrears
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Billed kWh or therms
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Billed Total Revenue $
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Supplier Receivables Purchased (for EDCs)(1)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Total Revenue Billed $ (Line 11 + Line 12)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Revenue (Payments) Received (2)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

 # Revenue (Payments) Received
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Difference Between Billed and Received Revenue (Line 13 - Line 14)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Customers on Arrearage Mgmt/Forgiveness Plans (AMP)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Customers Disconnected for Non-Payment
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Customers on Payment Plans
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Current A/R
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Collection Effectiveness
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

GAS

	2019											2020											2/20/2021	Year-Over-Year Variance (Percent Change)									Year-Over-Year Variance (Amount Change)								
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan																			

# of Customers
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

# of Customers w/ Arrears
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 30-60
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 60-90
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 90+
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 30-60
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 60-90
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Arrears 90+
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Total Arrears
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Billed kWh or therms
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Billed Total Revenue $
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Supplier Receivables Purchased (for EDCs)(1)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I

Total Revenue Billed $ (Line 11 + Line 12)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

$ Revenue (Payments) Received (2)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

 # Revenue (Payments) Received
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Difference Between Billed and Received Revenue (Line 13 - Line 14)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Customers on Arrearage Mgmt/Forgiveness Plans (AMP)
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Customers Disconnected for Non-Payment
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Customers on Payment Plans
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Current A/R
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Collection Effectiveness
- Residential
- Low Income Residential
- Small C&I
- Medium C&I
- Large C&I
- Total

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Company:	Narragansett Electric Company (Electric Business)
Tab:	COMBINED
Date:	2/20/2021

Column groups: **2019** (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) — **2020** (Mar, Apr, May, Jun, Jul, Aug, Sept, Oct, Nov, Dec, Jan, 2/20/2021) — **Year-Over-Year Variance (Percent Change)** (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) — **Year-Over-Year Variance (Amount Change)** (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb)

Row sections (class breakdown for each: Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Total):

- # of Customers
- # of Customers w/ Arrears
- $ Arrears 30-60
- $ Arrears 60-90
- $ Arrears 90+
- $ Arrears 30-60
- $ Arrears 60-90
- $ Arrears 90+
- $ Total Arrears
- Billed Sales kWh or therms
- Billed Total Revenue $
- Supplier Receivables Purchased (for EDCs)(1)
- Total Revenue Billed $ [Line 11 + Line 12]
- $ Revenue (Payments) Received [2]
- # Revenue (Payments) Received
- Difference Between Billed and Received Revenue [Line 13 - Line 14]
- Customers on Arrearage Mgmt/Forgiveness Plans (AMP)
- Customers Disconnected for Non-Payment
- Customers on Payment Plans
- Current A/R
- Collection Effectiveness