

February 23, 2021

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List
Jon Hagopian, Esq.
John Bell, Division
Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - Arrears 30 Days - 60 Days
 - Arrears 60 Days – 90 Days
 - Arrears 90 Days >

- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - Residential
 - Residential Low-Income
 - Small Commercial and Industrial (“C&I”)
 - Medium C&I
 - Large C&I

- Historic Comparisons -12 Months’ Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

ELECTRIC

Account	2019												2020												Year-Over-Year Variance (Percent Change)												Year-Over-Year Variance (Amount Change)											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Of Customers	402,435	402,650	403,300	402,172	402,042	402,537	402,999	403,444	404,678	406,006	405,968	406,644	407,454	408,445	408,144	408,367	408,075	408,005	408,538	411,515	412,275	412,575	411,563	413,779	1.2%	1.4%	1.5%	1.6%	1.7%	1.8%	1.9%	2.0%	2.0%	1.9%	1.9%	1.9%	5,017	5,785	5,835	6,240	6,570	6,768	6,535	6,075	7,597	6,569	6,581	6,581
Low Income Residential	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0
Small C&I	50,972	51,024	51,072	51,120	51,168	51,216	51,264	51,312	51,360	51,408	51,456	51,504	51,552	51,600	51,648	51,696	51,744	51,792	51,840	51,888	51,936	51,984	52,032	52,080	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	5,055	5,107	5,160	5,213	5,266	5,319	5,372	5,425	5,478	5,531	5,584	5,637
Medium C&I	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0
Large C&I	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0
Total	406,255	406,324	406,392	406,460	406,528	406,596	406,664	406,732	406,800	406,868	406,936	407,004	407,072	407,140	407,208	407,276	407,344	407,412	407,480	407,548	407,616	407,684	407,752	1.8%	2.0%	2.1%	2.2%	2.3%	2.4%	2.5%	2.6%	2.7%	2.8%	2.9%	3.0%	10,072	11,792	12,035	13,453	14,145	14,903	15,347	15,902	17,095	15,140	15,161	15,182	
Of Customers w/ Arrears	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Medium C&I	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Large C&I	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Total	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	14,720	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	

Footnotes (if necessary)
 (1) Summed on billing month rather than calendar month.
 (2) Dollars allocated to reinstate and pay debt have been excluded from these amounts.

GAS

Of Customers	2020												2021												Year-Over-Year Variance (Percent Change)												Year-Over-Year Variance (Amount Change)																																														
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec																															
Total	22,692	22,644	22,273	22,268	22,177	22,043	22,234	22,274	22,268	22,445	22,530	22,592	22,636	22,694	22,767	22,810	22,810	22,810	22,810	22,810	22,810	22,810	22,810	22,692	22,644	22,273	22,268	22,177	22,043	22,234	22,274	22,268	22,445	22,530	22,592	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Footnotes (if necessary)
 (1) Summed on billing month rather than calendar month.
 (2) Dollars allocated to reinstate and pay bad debt were excluded from these amounts.

COMBINED

Account	2019												2020												Year Over Variance (Percent Change)												Year Over Variance (Amount Change)												
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec							
Of Customers	625,131	625,274	624,952	624,192	624,974	624,589	623,333	626,135	628,496	631,451	631,296	632,566	633,812	635,406	634,411	634,468	634,665	633,205	635,257	638,220	639,849	640,866	639,914	639,975	1.4%	1.6%	1.6%	1.6%	1.6%	1.5%	1.5%	1.9%	1.9%	1.7%	1.5%	1.5%	8,681	10,133	9,829	10,272	11,846	10,520	9,504	12,131	10,800	9,415	8,616	8,616	
Low Income Residential	54,078	54,058	53,981	53,811	53,976	54,079	53,961	54,079	54,316	54,545	54,485	54,544	54,640	54,779	54,730	54,730	54,730	54,640	54,779	54,918	55,057	55,196	55,335	55,474	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	1,577	1,772	1,772	1,772	1,772	1,772	1,772	1,772	1,772	1,772	1,772	1,772	
Small C&I	69,620	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	69,627	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Medium C&I	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Large C&I	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Total	768,821	768,995	768,181	768,944	768,156	768,466	766,941	766,941	768,117	772,191	772,191	772,191	775,217	777,724	776,781	776,694	776,441	776,767	777,071	777,071	777,071	777,071	777,071	1.5%	1.7%	1.7%	1.7%	1.7%	1.7%	1.7%	1.8%	1.8%	1.8%	1.8%	1.8%	11,889	13,078	13,443	13,764	15,117	13,224	12,332	14,866	13,400	11,889	10,800	9,416		
Of Customers w/ Arrears	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	100,724	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	24,891	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	10,377	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Medium C&I	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Large C&I	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	1,811	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Total	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	176,824	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	
Arrears %	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Low Income Residential	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Small C&I	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Medium C&I	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Large C&I	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Total	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	14.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

(1) Summed on billing month rather than calendar month.
 (2) Dollars allocated to reinstate and pay debt have been excluded from these amounts.