

Raquel J. Webster Senior Counsel

February 23, 2021

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Websto

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

<u>PUC 1-1</u>

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - o Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - o Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - o Medium C&I
 - o Large C&I
- Historic Comparisons -12 Months' Historic Data
 - Variance in dollars
 - o Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Company:	Narragans	ett Electric	Company (E	lectric Busine:	ss)																			тыс	`	
Tab:	ELECTRIC																					EL	EC	TRIC		
Date:	2/20/2021																									
	Mar	Anr	May	lun	lubr	20	19 Sen	0.1		Dec	lan	Feb	Mar	Anr		1		202 Aug	0 Sen	Ort	Nav	Dec	Jan	2/20/2021	Mar	
# of Customers	Mdr	Apr	Mdy	Jun	July	Aug	sep	Uct	NOV	Dec	Jan	FED	Mar	Apr	Mdy	Jun	Jui	Aug	Sep	Uct	NOV	Dec	Jan	2/20/2021	Mar	É
Residential	402,439	402,66		9 402,127	402,402	402,537	402,999	403,444	404,678	406,006	405,968	406,644	407,456	408,445	408,144	408,367	408,072	409,305	409,538	411,519	412,275	412,575	411,563	411,373	1.2%	-
Small C&I	50,972	51,02	4 51,08	2 51,217	51,283	51,370	51,491	51,581	51,829	52,070	52,138	52,326	52,454	52,639	52,655	52,675	52,739	52,722	52,718	52,723	52,768	52,816	52,814	52,864	2.9%	-
Medium C&I	8,072	8,07	8,08	1 8,094	8,108	8,110	8,121	8,126	8,143	8,162	8,165	8,185	8,195	8,201	8,199	8,185	8,189	8,185	8,161	8,149	8,148	8,146	8,141	8,138	1.5%	-
Large C&I	1,042	1,04	3 1,04	4 1,045	1,045	1,047	1,049	1,049	1,050	1,052	1,052	1,053	1,054	1,056	1,055	1,055	1,052	1,051	1,050	1,046	1,047	1,046	1,044	1,039	1.2%	_
Total	496,255	496,52	3 496,23	0 496,167	496,535	496,764	497,373	497,959	499,574	501,239	501,271	502,189	503,153	504,339	504,296	504,473	504,505	504,762	504,753	504,878	505,218	505,356	505,604	505,908	1.4%	_
# of Customers w/ Arrears		·					/			·		!				'							!			_
Residential	61,152	65,21		4 60,130	65,491	67,412	71,579	72,123	79,745	75,462	73,196	78,962	82,598	85,457	80,380	82,261	77,379	83,247	90,003	91,765	92,495	94,828	81,182	83,863	35.1%	_
Low Income Residential	13,608	13,90	13,21	13,108	13,421	13,64/	14,469	14,68/	15,405	15,530	9 4 4 7	15,259	15,198	15,053	14,160	14,150	13,7/1	14,122	14,564	13,403	13,260	13,257	12,697	13,515		_
Medium C&I			3 9,64	2 7,240	9,005	- /,908	9,800		9,951	9,516		9,022	1,923	11,724	1 416	9,918	^{9,448}		1 204	9,000	9,829	$-\frac{9,758}{1,227}$	8,842	1,266	53.8%	—
Large C&I			7 1 12	1 961	140	104/	1,239	1,038	1,301	144	1,202		1,3/3	1,807	126	120	1,238	121	1,204	1,234	126	1,357	1,304	1,200	60.7%	-
Total	83.643	89.66	4 85.82	6 81.532	89.974	90.178	97 275	95,920	106,504	101.994	99,541	104,520	111.427	114.256	106.369	107 803	101.955	107.960	114.616	116.204	117.133	119.325	104.180	107.898	33.2%	-
Arrears 30-60				<u> </u>		r — 👾 i		~~r					t — 🛥 🖓								_ <u>_</u>	· - ·····		<u>с</u>		_
Residential	30,533	33,48	3 29,58	5 28,261	35,046	36,480	39,238	36,004	38,115	33,378	29,837	37,829	36,001	32,194	26,510	31,015	27,525	33,483	37,692	33,769	31,171	33,751	24,718	26,324	17.9%	

			2019			2020				Year-O	Iver Verr Variance (Percent Channe)			Yass-Quer-Yass Variance (Amount Channe)	
# of Customers	Mar Apr N	lay Jun July	Aug Sep (Oct Nov Dec Jan Feb	Mar Apr May	Jun Jul Aug S	ep Oct Nov	Dec Jan 2/20/2021	Mar Apr	May Jun Jul	Aug Sep Oct	Nov Dec Jan Feb	Dec Apr May Ju	Jul Aug Sep Oct Nov Dec	Jan Feb
Residential		402,309 33,714 402,127 402,402 33,684 33,697	$-\frac{402,537}{33,700}$ $-\frac{402,999}{33,713}$ $-$	$\frac{403,444}{33,759}$ = $\frac{404,678}{33,874}$ = $\frac{406,006}{33,949}$ = $\frac{405,968}{33,948}$ = $\frac{406,664}{33,989}$	407,456 408,445 408,144		409,538 33,286 - 411,519 31,441 - 412,275 30,980		$\frac{12\%}{4} = \frac{12\%}{0.8\%} = \frac{1.4\%}{0.8\%}$	$-\frac{1.5\%}{1.6\%}$ $-\frac{1.6\%}{1.5\%}$ $-\frac{1.4\%}{2.2\%}$	- 1.7% - 1.6% - 2.09	$ \frac{1.9\%}{.8.5\%} \frac{1.6\%}{.9.4\%} $	$ \frac{5,017}{264}$ $ \frac{5,785}{275}$ $ \frac{5,835}{529}$ $+$ $-$	6,240 5,670 6,768 6,539 7,597 6,599 6,539 6,539 7,597 6,569 7,597 6,569 7,597 7,5	<i>;</i> ;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;
Small C&I	50,972 51,024 8,072 8,078	51,082 51,217 51,283 8.081 8.094 8.108	51,370 51,491 8.110 8.121	51,581 51,829 52,070 52,138 52,32 8,126 8,143 8,162 8,165 8,18	52,454 52,639 52,655 8.195 8.201 8.199	52,675 52,739 52,722 8,185 8,189 8,185	52,718 52,723 52,768 8.161 8.149 8.148	52,816 52,814 52,86 8,146 8,141 8,13	4 2.9% 3.2% 8 1.5% 1.5%	<u>3.1%</u> <u>2.8%</u> <u>2.8%</u> <u>1.5%</u> <u>1.1%</u> <u>1.0%</u>	2.6% 2.4% 2.29	$\Box = \frac{1.88}{0.1\%} = \frac{1.4\%}{-0.2\%} = = \Box = =$	$=$ $\frac{1}{123}$ $\frac{1}{123}$ $\frac{1}{123}$ $\frac{1}{123}$ $\frac{1}{118}$ $\frac{1}{118}$	1458 1456 1527 1527 1517 1527 1517 1527 1517 1517	<u>-</u>
Large C&i	1,042 1,043 496.255 496.528	1,044 1,045 1,045 496,230 496,167 496,535	1,047 1,049 496,764 497,373	1,049 1,050 1,052 1,052 1,052 1,05 497,959 499,574 501,239 501,271 502,18	1,054 1,056 1,055 503,153 504,339 504,296	1,055 1,052 1,051 1,051 1,051 504,762	1,050 1,046 1,047 504,753 504,878 505,218	1,046 1,044 1,03 505,356 505,604 505,90	9 <u>1.2%</u> <u>1.2%</u> 8 <u>1.4%</u> <u>1.6%</u>	1.1% 1.0% 0.7% 1.6% 1.7% 1.6%	0.4% 0.1% -0.3%	$\Box = \frac{0.381}{1.18} = \frac{0.681}{0.88} = \frac{1}{2} = \frac{1}{2}$	$=$ $=$ $\frac{12}{6.898}$ $=$ $\frac{13}{7,811}$ $=$ $\frac{11}{8.066}$	10 7 7 6 4 7 1 3 6 6 1 7 6 6 1 7 7 6 7 98 7 380 6 919 5 644 4 117	<u>邦 ニ ニ エ ニ ニ に</u>
# of Customers w/ Arrears	61.152 65.215	61.544 60.130 65.491	67.412 71.579	72.123 79.745 75.462 73.196 78.96	82.598 85.457 80.380	82.261 77.379 83.247	90.003 91.765 92.495	94.828 81.182 83.86	3 35.1% 31.0%	30.6%. 36.8%. 18.2%.	23.5% 25.7% 27.2%	16.0% 25.7%	21,446 20,242 18,836	22.131 11.888 15.835 18.424 19.642 12.750 19.366	
Low Income Residential	13,608 13,907 7,753 9,118	13,210 9,642 13,108 13,421 13,421 9,665	13,647 14,469 7,968 9,866	14,687 15,405 15,530 15,576 15,25 7,965 9,951 9,516 9,447 9,02	15,198 15,053 14,160 11,923 11,724 10,277	14,150 13,771 14,122 9,918 9,448 9,275	14,564 13,403 13,260 8,744 9,666 9,829	13,257 12,697 13,51 9,758 8,842 9,11	5 <u>11.7%</u> 8.2% 7 53.8% 28.6%	7.2% 7.9% 2.6% 6.6% 37.0% -2.2%	3.5% 0.7% -8.79 16.4% -11.4% 21.49	-13.9%	<u>1,590</u> <u>1,146</u> <u>950</u> <u>-</u> <u>4,170</u> <u>2,606</u> <u>635</u>	1,042 350 475 95 (1,284) (2,145) (2,273) 2,678 (217) 1,307 (1,122) 1,701 (122) 242	
Medium C&l	1,046 1,307	1,299 958 1,257 131 96 140	1,047 1,239	1,038 1,301 1,342 1,202 1,17 107 102 144 120 9	1,573 1,867 1,416 135 155 136	1,344 1,238 1,185 130 119 131	1,204 1,254 1,413 101 116 136	1,337 1,304 1,26 145 155 13	6 50.4% 42.8% 7 60.7% 32.5%	9.0% 40.3% -1.5%	<u>13.2%</u> 26.0% -17.2% 8.49		$=$ $=$ $=$ $\frac{527}{51}$ $=$ $=$ $\frac{560}{381}$ $=$ $=$ $\frac{117}{5}$ $=$ $=$ $\frac{117}{5}$	386 (19) 138 (35) 216 112 (5) 34 (21) 27 (21) 9 34 1	
Total # Arrears 30-60	83,643 89,664	85,826 81,532 89,974	90,178 97,275	95,920 106,504 101,994 99,541 104,52	111,427 114,256 106,369	107,803 101,955 107,960	114,616 116,204 117,133	119,325 104,180 107,89	8 33.2% 27.4%	23.9% 32.2% 13.3%	19.7% 17.8% 21.19	10.0% 17.0%	27,784 24,592 20,543	26 <u>271 11,981 17,782 17,341 20,284 10,629 17,</u> 331	
Residential	30,533 33,483 3,095 3,303	29,585 28,261 35,046 3,064 2,994 3,580	36,480 39,238 3,803 4,273	36,004 38,115 33,378 29,837 37,82 3,740 3,554 3,381 3,047 3,33	<u>36,001</u> 32,194 26,510 2,944 2,738 2,368	31,015 27,525 33,483 2,759 2,416 3,083	<u>37,692</u> <u>3,558</u> <u>3,568</u> <u>31,171</u> <u>2,668</u> <u>31,171</u> <u>2,308</u>	<u>33,751</u> <u>24,718</u> <u>26,32</u> 2,457 <u>2,047</u> <u>2,38</u>	4 <u>17.9%</u> -3.8% 0 -4.9% -17.1%	-10.4% 9.7% -21.5% -22.7% -7.8% -32.5%	-8.2% -3.9% -6.29 -18.9% -16.7% -28.79	-18.2% <u>1.1%</u> -35.1% -27.3%	<u>5,468 (1,289) (3,075)</u> (151) (565) (696)	2,754 (7,521) (2,997) (1,546) (2,235) (6,944) 373 (235) (1,164) (720) (715) (1,072) (1,246) (924)	
Small C&I Medium C&I	4,316 5,722 909	5,876 3,606 6,095 881 574 862	4,312 6,077 650 830	$-\frac{4,069}{637}$ $-\frac{-6,028}{845}$ $-\frac{-5,526}{903}$ $5,102$ $-\frac{-5,14}{728}$ $-\frac{5,14}{80}$	<u>7,092</u> 1,082 <u>1,028</u> <u>4,970</u> <u>3,862</u> <u>655</u>		3,922 5,176 5,007 685 755 846	4,828 4,306 4,38 757 769 769 769 769	6 64.3% - 13.1% 6 72.0% 13.1%	-34.3% 13.3% -34.6% -25.7% 19.7% -28.9%	-4.3% -35.5% 27.29 -9.5% -17.5% 18.59	$-\frac{-16.9\%}{0.1\%}$ $-\frac{-12.6\%}{-16.2\%}$ $-\frac{-1}{-1}$ $-\frac{-1}{-1}$	<u>2,776</u> (752) (2,014) 453 119 (226)	480 (2,108) (184) (2,155) 1,107 (1,021) (698) 113 (249) (62) (145) 118 1 (146)	<i>∔</i> = = + = =
Large C&I	57 88 38,630 43,505	99 65 114 39,505 35,500 45,697	72 93 45,317 50,511	74 75 117 78 7 44,524 48,617 43,305 38,792 47,18	107 104 88 47,226 41,034 33,483		70 80 98 45,927 42,448 39,430	105 114 9 41,898 31,954 33,89	8 87.7% 18.2% 4 22.3% -5.7%	-11.1% 27.7% -35.1% -15.2% 8.8% -24.3%	-20.8% -24.7% 8.19 -8.7% -9.1% -4.79		50 16 (11) 8,596 (2,471) (6,022)	18 (40) 15 (23) 6 23 (12) 3,130 (11,082) (3,948) (4,584) (2,076) (9,187) (1,407)	₩ = = ± = =
# Arrears 60-90 Residential	11,203 12,109	12,532 11,515 10,189	11,571 12,994	16,004 16,275 14,504 14,302 13,25	17,333 18,176 14,690	12,179 11,635 10,916	13,846 15,814 14,310	11,778 10,071 11,27	0 54.7% 50.1%	17.2% 5.8% 14.2%	-5.7% 6.6% -1.29	-12.1% -18.8%	<u>6,130</u> <u>6,067</u> <u>2,158</u>	664 1,446 (655) 852 (190) (1,965) (2,726)	
Low Income Residential	<u>1,888</u> <u>1,898</u> <u>1,614</u>	<u>1,821</u> <u>1,643</u> <u>1,435</u> <u>1,961</u> <u>1,640</u> <u>1,512</u>	1,608 1,908 1,745	2,460 2,327 2,123 2,026 1,93 1,752 1,693 1,755 1,933 1,55	2,153 1,818 1,606 2,196 3,173 1,787	1,414 1,282 1,309 1,334 1,250 1,121	<u>1,635</u> <u>1,718</u> <u>1,555</u> <u>1,181</u> <u>1,242</u> <u>1,506</u>	1,255 1,121 1,30 1,472 1,162 1,35	6 14.0% -4.2% 1 25.3% 96.6%	-11.8% -13.9% -10.7% -8.9% -18.7% -17.3%	-18.6% -14.3% -30.29 -34.7% -32.3% -29.19	33.2%40.9%		(229) (153) (299) (273) (742) (772) (868) (306) (262) (595) (564) (510) (187) (283)	<u>₄</u> ⊥
Large C&I		246 204 206 12 14 10	240 244 17 11	224 233 222 256 17	267 493 287 16 32 24		148 164 200 5 15 17	215 156 19 17 18 1	6 10.8% 130.4% 8 6.7% 128.6%	16.7% -6.4% -11.7% 100.0% 35.7% 60.0%	-30.4% -39.3% -26.89 -29.4% -54.5% -25.09		$- \frac{26}{1} - \frac{279}{18} - \frac{41}{12} - \frac{18}{12}$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	#==+==
# Arrears 90>	15,100 15,849	16,572 15,016 13,352	15,152 16,902		21,965 23,692 18,394		16,815 18,953 17,588		45.5% 49.5%						4 = = + = =
Low Income Residential	8,625 8,706	8,325 8,471 8,406 1,905 1,004 2,058	8,236 8,288	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	10,101 10,497 10,186 2,525 2,581 4,528	9,977 10,073 9,730 9,730 10,075	9,371 9,017 9,397 2,641 2,248 2,316	<u>9,545</u> <u>9,529</u> <u>9,529</u> <u>9,82</u> <u>9,545</u> <u>9,529</u> <u>9,82</u>	9 17.1% 20.6%	22.4% 17.8% 19.8%	100.7% 58.8% 105.77 18.1% 13.1% 6.29 107.5% 78.1% 51.5%		<u>- <u>5,046</u> <u>13,064</u> <u>15,735</u> <u>-</u> <u>13,051</u> <u>13,051</u> <u>13,061</u> <u>13,06</u></u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	重 ニニ エ ニ ニ !
Medium C&I		1,803 1,994 2,038 172 180 189 20 17 17	1,940 2,044	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	224 346 474		371 335 367 371 335 367		4 27.3% 88.0%	175.6% 158.9% 134.4%	107.3% 78.1% 51.3% 173.9% 124.8% 89.3%	$ \begin{bmatrix} -\frac{46.78}{64.68} \\ -\frac{64.68}{64.28} \\ -64.68$	$=$ $=$ $=$ $\frac{48}{48}$ $=$ $=$ $\frac{1.739}{162}$ $=$ $\frac{2.223}{302}$ $=$ $=$ $\frac{302}{4}$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	ユニニエニニ!
Total	29,913 30,310	29,749 31,016 30,925	29,709 29,862	30,936 37,345 40,072 42,202 40,40	42,236 49,530 54,492	54,036 52,975 53,066	51,874 54,803 60,115	62,690 59,698 59,86	3 41.2% 63.4%	83.2% 74.2% 71.3%	78.6% 73.7% 77.19		12,323 19,220 24,743	23,020 22,050 23,357 23,012 23,867 23,867 22,770 22,618	<u>,† † i</u>
Residential	\$8,438,345 \$1,724,403 \$1,668,605 \$1	848,514 \$5,808,898 \$7,096,342 339,642 \$1.139,013 \$1,278,865	\$9,466,796 \$10,947,284 \$9 \$1.520.501 \$1.803.909 \$1	316,187 \$8,279,962 \$7,756,521 \$8,194,075 \$10,749,33 596,835 \$1,381,152 \$1,421,638 \$1,526,356 \$1,827,96	\$10,425,564 \$10,149,610 \$9,310,253 \$1,620,197 \$1,463,095 \$1,343,069	\$9,362,688 \$8,752,687 \$13,306,220 \$16 \$1,336,715 \$1,213,728 \$1,698,234 \$2	952,397 \$13,172,884 \$10,690,003 .081.193 \$1.498.576 \$1.191.182	\$11,311,449 \$10,845,158 \$11,960,07 \$1,299,881 \$1,405,467 \$1,593,10	0 23.5% 17.2% 1 -6.0% -12.3%	<u>35.9%</u> <u>61.2%</u> <u>23.3%</u> 0.3% <u>17.4%</u> <u>-5.1%</u>	40.6% 54.9% 41.49	<u>- 29.1%</u> <u>- 45.8%</u> <u></u>	\$1,987,219 (\$104,206) (205,510) 3,427	553,790 1,656,345 3,839,424 6,005,113 3,856,697 2,410,041 3,554,928 197,702 (65,137) 177,733 277,284 (98,259) (189,970) (121,757)	$\frac{+}{n} = = \frac{+}{-} = = 1$
Small C&I	\$1,566,811 \$1,706,753 \$1 \$1,963,997 \$2,200,862 \$1	439,271 \$1,084,968 \$1,514,614 564,576 \$1,342,715 \$1,944,172	\$1,473,868 \$1,799,604 \$1 \$1,568,200 \$1,973,554 \$1	494,683 \$1,544,251 \$1,457,699 \$1,526,528 \$1,727,45 582,906 \$1,915,740 \$1,794,912 \$1,676,691 \$1,888,30	\$2,096,008 \$2,534,705 \$1,743,751 \$2,417,444 \$3,529,826 \$2,331,151	\$1,496,658 \$1,466,495 \$1,823,458 \$2 \$2,080,390 \$2,001,324 \$2,117,141 \$2	032,482 \$1,957,147 \$1,727,752 409,394 \$2,365,009 \$2,501,401	\$1,815,057 \$2,354,808 \$2,458,749 \$2,383,78	3 33.8% 48.5% 7 23.1% 60.4%	21.2% 37.9% -3.2% 49.0% 54.9% 2.9%	23.7% 12.9% 30.99 35.0% 22.1% 49.49	1 <u>19%</u> 2 <u>45%</u>	\$529,197 827,952 304,480 5453,447 1.328,964 766,575	411.691 (48,119) 349,590 232,878 462,464 183,501 357,358 737,675 57,152 548,941 435,840 782,103 585,661 559,896	<u>+</u> = = + = =
Large C&I	\$1,765,305 \$2,086,877 \$1 \$15,458,861 \$16,320,880 \$12	421,078 \$1,217,107 \$1,785,934 613,081 \$10,592,700 \$13,619,928	\$933,926 \$2,207,733 \$14,963,291 \$18,732,085 \$14	855,084 \$1,482,084 \$2,208,117 \$2,064,029 \$1,559,69 845,695 \$14,603,189 \$14,638,886 \$14,987,678 \$17,752,81	\$2,311,369 \$2,210,494 \$1,897,341 \$18,870,582 \$19,887,730 \$16,625,565	\$2,005,009 \$2,528,543 \$2,249,307 \$1 \$16,281,460 \$15,962,777 \$21,194,360 \$25	863,188 \$2,070,352 \$2,618,973 338,654 \$21,063,968 \$18,729,311	\$2,314,468 \$3,106,421 \$2,966,68 \$19,095,663 \$19,580,197 \$20,807,39	4 30.9% 5.9% 5 22.1% 21.9%	33.5% 64.7% 41.6% 31.8% 53.7% 17.2%	140.8% -15.6% 142.19 41.6% 35.3% 41.99		\$546,064 123,617 476,263 \$3,411,720 \$3,566,850 \$4,012,484 \$5,	787,902 742,609 1,315,381 (344,545) 1,215,268 1,136,889 106,351 588,760 \$2,342,849 \$6,231,069 \$6,606,569 \$6,218,273 \$4,126,122 \$4,456,777	<u> </u>
\$ Arrears 60-90 Residential	\$3,983,391 \$4,184,425 \$3	988,314 \$3,215,924 \$2,661,183	<u>\$2,929,874</u> <u>\$3,670,91</u> 6 \$4	855,581 \$4,791,956 \$4,301,964 \$4,469,100 \$4,999,16	\$6,369,550 \$6,680,835 \$6,392,718	\$6,096,180 \$5,357,437 \$5,376,794 \$7	.643,274 \$9,789,408 \$8,539,553	\$6,87 <u>9,8</u> 53 \$6,405,758 \$7,524,95	8 59.9% 59.7%	60.3% 89.6% 101.3%	83.5% 108.2% 101.69	78.2% 59.9%	\$2,386,159 2,496,410 2,404,405 2,	880,256 _ 2,696,254 _ 2,446,920 _ 3,972,358 _ 4,933,827 _ 3,747,597] 2,577,889	<u> </u>
Low Income Residential Small C&I	\$1,374,327 \$521,955 \$516,800	251,581 \$1,018,769 \$857,421 544,826 \$460,990 \$383,267	\$892,260 \$1,085,119 \$1 \$433,943 \$498,413	376,427 \$1,277,240 \$1,177,433 \$1,245,935 \$1,347,46 600,603 \$597,863 \$1,177,433 \$568,307 \$568,307	\$1,538,095 \$844,165 \$1,212,397 \$1,237,416 \$1,212,397 \$1,237,416	\$1,157,721 \$933,410 \$1,045,499 \$1,001,269 \$1,001,269 \$1,001,269 \$1,001,269 \$1,001,269 \$1,001,269	288,769 \$1,443,673 \$1,236,078 843,151 \$983,316 \$971,701	\$975,112 \$848,511 \$821,920 \$939,54	3 11.9% -1.3% 6 61.7% 134.6%	<u>-1.7%</u> <u>13.6%</u> <u>21.9%</u> <u>127.1%</u> <u>102.5%</u> <u>98.7%</u>	<u>12.2%</u> <u>18.8%</u> <u>4.99</u> <u>67.2%</u> <u>69.2%</u> <u>63.79</u>		\$163,768 (17,239) (21,841) \$322,210 695,597 692,590	138,952 188,078 109,009 203,650 67,246 (41,162) (202,321) 472,420 378,459 291,698 344,738 382,713 373,838 334,806	<u>* = = + = = </u>
Medium C&I	\$403,232 \$403,232 \$480,764 \$363,949 \$346,647 \$ \$6,646,855 \$6,906,289 \$6	469,207 \$345,141 \$358,638 250,697 \$217,165 \$179,010	\$386,214 \$213,703 \$178,120	404,441	\$648,991 \$1,187,224 \$1,150,504 \$508,966 \$560,196 \$505,775 \$9,909,767 \$11,001,067 \$10,516,153	\$897,821 \$748,775 \$725,078 \$356,984 \$806,279 \$1,152,308	5773,168 \$785,592 \$919,818 3378,147 \$736,350 \$378,970	\$779,851 \$824,416 \$837,929 \$368,75	0 60.9% 146.9% 0 39.8% 61.6%	145.2% 160.1% 108.8% 101.7% 64.4% 350.4%	87.7% 107.4% 94.29 439.2% 112.3% 242.79	96.0% 84.9% 161.5% 383.0%	\$245,758 706,461 681,297 \$145,017 213,549 255,078	552,680 <u>390,137</u> <u>338,864</u> <u>400,405</u> <u>381,151</u> <u>450,458</u> <u>357,973</u> 139,819 <u>627,269</u> <u>938,605</u> <u>200,027</u> <u>521,454</u> <u>234,073</u> <u>653,725</u>	<u> </u>
S Arrears 90>		504,626 \$5,257,989 \$4,439,519	\$4,855,994 \$5,805,331 \$7	A51,947 57,281,316 56,585,671 57,230,193 57,476,13	\$9,909,767 \$11,001,067 \$10,516,153	\$3,442,116 \$8,719,716 \$8,981,090 \$10	,926,509 \$13,738,339 \$12,046,120	\$10,307,743 \$9,728,982 \$10,873,55	/ <u>49.1%</u> 59.3%	61.7% 79.6% 96.4%	84.9% 88.2% 84.49	65.4% 56.5%	\$3,262,913 \$4,094,778 \$4,011,527 \$4, \$8,509,650 11.281,492 14,070,436 15.	124,127 \$4,250,197 \$4,125,096 \$5,121,178 \$6,266,392 \$4,764,804 \$3,722,072	<u></u>
kesidential	\$7,447,249 \$7,447,249 \$7,799,308 \$7,99,308 \$7,99,308 \$7,99,308	000,009 512,527,165 \$12,503,281 714,794 \$7,896,957 \$7,875,151 064,251 \$1,034,510 \$4,000	\$12,290,720 \$12,356,057 \$12 \$7,819,372 \$7,875,741 \$8 \$000,000	048.384 \$8,829,441 \$10,611,902 \$18,122,115 \$18,638,21 048.384 \$8,829,441 \$9,191,522 \$9,683,333 \$9,572,89 047 027 \$155 642 \$155 642 \$156 647 \$156 \$157 \$157 \$157 \$157 \$157 \$157 \$157 \$157	20,030,874 \$23,317,811 \$26,153,505 \$9,974,117 \$10,605,684 \$10,914,927 \$1,405,271 \$2,053,104 \$2,000	\$27,000,534 \$29,423,017 \$31,367,617 \$32 \$11,134,624 \$11,838,454 \$11,842,524 \$11 \$2,040,226 \$3,555 \$2,556 \$2,556 \$2,566 \$2	,01,575 \$11,161,555 \$11,532,962	\$48,312,927 \$49,888,35 \$11,863,804 \$12,162,785 \$12,615,07 \$3,761,602 \$2,004,602	0 33.9% 36.0%	110.476 120.4% 135.3% 41.5% 41.0% 50.3%	<u> 155.2%</u> <u> 165.6%</u> <u> 193.0%</u> <u> 51.5%</u> <u> 47.3%</u> <u> 38.7%</u> <u> 38.7%</u> <u> 38.7%</u> <u> 38.7%</u>	184.379 184.8% 30.6% 29.1%	\$2,526,868 2,806,376 3,200,133 3, \$555,305 1,021,022 4,000,000 3,000,000 4,00	urgapo <u>10,2127,355,942</u> <u>30,704,255</u> 237,667 <u>3,963,303</u> <u>4,023,152</u> <u>3,725,834</u> <u>3,113,171</u> <u>2,703,521</u> <u>2,672,82</u>	<u>+</u> = = + = =
Medium C&I	\$363,633 \$363,633 \$163,690 \$199,900 \$199,900 \$199,900 \$199,900 \$1,032,1110 \$1,032,1110\$10,110\$100\$1000\$100\$1000\$100\$1000\$100\$1	004,331 31,024,510 \$1,024,622 309,730 \$306,969 \$336,055 252,994 \$187,876 \$327,540	\$328,354 \$328,354 \$315,486 \$315,486 \$315,486 \$315,486 \$315,486 \$315,486 \$315,486 \$315,486 \$315,486 \$315,486 \$316,7577 \$316,7577 \$316,7577 \$316,7577 \$316,7577 \$316,7577 \$316,7577 \$316,75777 \$31	0,097,7324 31,233,043 31,240,423 51,259,348 51,306,09 363,728 544,664 531,711 5434,889 5444,664 5428,78 724 485 5716,615 574 446 51 673 346 550 517 517		\$1,757,125 \$1,757,125 \$402,456 \$402,456 \$402,456 \$1,987,669 \$1,995,356 \$1,995	200,373 33,133,842 53,430,135 834,437 \$1,676,312 \$1,828,926 485,776 \$469,405 \$5,670,00	\$1,962,520 \$1,962,520 \$693,756 \$598,001 \$1,883,061 \$1,882,05 \$693,756 \$598,001 \$1,883,061 \$1,882,05 \$1,883,061 \$1,882,05	7 <u>33.4%</u> <u>98.9%</u> 7 <u>33.4%</u> <u>181.5%</u> 1 <u>7.6%</u> <u>7.6%</u>	<u></u>	230.8% 231.7% 201.19 507.7% 367.4% 360.99 72.1% 79.4% 24.00		\$121,586 \$121,586 \$121,586 \$121,586 \$121,586 \$121,586 \$121,586 \$121,586 \$1,184,728\$ \$1,184,728\$ \$1	νιαχέχου εχεσουροί εχοσοχέζου εχουτρότη 2,107,910 εχεδουροί 2,515,179 450,156 1,651,614 1,667,002 1,441,967 1,312,584 1,397,215 1,527,631 14,4777 2,1778 2,277,580 216,101 106,011 445,057	<u>+</u> = = + = = 1
	\$20,481,763	424,937 \$21,943,480 \$21,976,728	\$21,752,056 \$21,884,025 \$22	582,467 525,952,652 527,733,825 529,718,740 530,094,69	\$32,167,669 \$37,033,942 \$41,550,415	\$43,940,975 \$46,965,472 \$49,109,923 \$50	015,048 \$54,110,539 \$60,635,119	\$65,596,739 + \$66,868,466 + \$69,010,16	7 57.1% 73.3%	$= \frac{13.7\%}{93.9\%} = \frac{114.1\%}{100.2\%} = \frac{113.7\%}{113.7\%}$	<u>125.8%</u> <u>128.5%</u> <u>139.6</u>		<u>\$11,685,906</u> <u>\$15,663,831</u> \$20,125,478 \$21,	997.495 \$24,988,744 \$27,357,867 \$28,131,023 \$31,528,072 \$34,682,467 \$37,862,914	4 = = = = = = = = =
Residential	\$23,948,960 \$10,545,980 \$10,845,567 \$10	919,896 <u>\$21,551,987</u> <u>\$22,260,806</u> 306.016 <u>\$10.054,739</u> <u>\$10.011.438</u>	\$24,687,390 \$26,974,257 \$27 \$10,232,133 \$10,764,770 \$11	019,706 528,393,160 528,669,787 530,785,289 534,386,70 021,645 511,487,833 511,790,592 512,455,624 512,748,32	\$36,831,989 \$40,148,256 \$41,856,476 \$13,132,409 \$13,429,195 \$13,487,737	4306540200% \$43,533,141 \$50,050,631 \$57 1362906100% \$14,097,682 \$14,542,027 \$14	408,358 \$60,609,627 \$62,506,740 971,538 \$14,103,805 \$13,960,222	\$65,506,860 \$65,563,842 \$69,373,42 \$14,138,798 \$14,604,737 \$15,456,82	1 53.8% 61.4% 4 24.5% 23.8%	82.6% 99.8% 95.6% 30.9% 35.5% 40.8%	102.7% 42.1% 112.8% 124.3% 39.1% 28.0%		<u>\$12,883,029</u> <u>\$2,586,430</u> <u>\$2,586,430</u> <u>\$2,583,628</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721</u> <u>\$1,81,721 <u>\$1,81,721 <u>\$1,81,</u></u></u>	513,415 21,272,335 25,363,241 30,434,101 33,589,921 34,113,580 36,837,073 574,322 4,086,244 4,309,894 4,206,768 3,082,160 2,472,389 2,348,206	# = = = = =
Small C&I Medium C&I	\$3,068,732 \$3,255,663 \$3 \$2,730,862 \$2,995,141 \$2	048,448 \$2,570,468 \$2,922,503 343,514 \$1,994,825 \$2,638,865	\$2,905,936 \$3,287,017 \$3 \$2,282,767 \$2,738,787 \$2	143,218 53,295,758 53,217,827 53,390,223 53,611,15 351,074 52,816,810 52,651,679 52,536,874 52,732,07	\$4,435,443 \$5,800,236 \$5,680,928 \$3,551,654 \$5,599,624 \$4,976,113	547030400% \$5,489,806 \$5,910,450 \$6 473533500% \$4,737,768 \$4,837,574 \$5	156,206 \$6,096,305 \$6,129,588 016,999 \$4,826,913 \$5,250,145	\$6,425,170 \$6,508,014 \$6,918,31 \$5,097,179 \$4,968,700 \$5,057,45	6 44.5% 78.2% 4 30.1% 87.0%	86.4% <u>112.8%</u> 87.8% 112.3% 137.4% 79.5%	103.4% 87.3% 94.09 111.9% 83.2% 105.39	86.0% 99.7%	<u>\$1,366,711</u> <u>\$820,791</u> <u>2,604,483</u> <u>2,632,480</u> <u>2,632,480</u> <u>2,632,599</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,632,632</u> <u>2,63</u>	899,836 2,567,303 3,004,514 2,869,189 2,953,087 2,833,830 3,207,343 740,510 2,098,903 2,554,807 2,278,212 2,475,839 2,433,335 2,445,500	ゴニニエニニ
Large C&I Total	\$2,292,945 \$2,622,382 \$1 \$42,587,479 \$44,597,280 \$40	924,770 \$1,622,151 \$2,202,563 542,643 \$37,794,170 \$40,036,174	\$1,463,115 \$2,656,610 \$1 \$41,571,341 \$46,421,441 \$44	344,464 \$1,843,596 \$2,628,497 \$2,768,601 \$1,845,38 880,109 \$47,837,158 \$48,958,382 \$51,936,611 \$55,323,64	\$2,996,523 \$2,945,429 \$60,948,018 \$67,922,740 \$68,692,135	276444900% \$3,789,569 \$3,944,690 \$2 \$69,664,551 \$71,647,966 \$79,285,372 \$86	,727,112 \$3,276,198 \$3,563,855 ,280,213 \$88,912,848 \$91,410,550	\$3,832,140 \$4,532,351 \$3,885,06 \$95,000,147 \$96,177,644 \$100,691,12	5 30.7% 12.3% 0 43.1% 52.3%	39.8% 70.4% 72.1% 69.4% 84.3% 79.0%	169.6% 2.7% 143.79 90.7% 85.9% 98.19	93.3% 45.8% 91.1% 94.0%	\$703,579 \$18,360,540 \$23,325,460 \$28,149,492 \$31,	142,298 1,587,006 2,481,575 70,502 1,931,734 1,720,259 1,203,643 870,381 \$31,611,792 \$37,714,031 \$39,858,772 \$44,032,739 \$43,573,392 \$46,041,765	f = = f = = [
Billed Sales kWh or therms	219,736,184 183,753,979 185	764,185 191,785,656 270,542,849	344,045,731 261,815,047 185	762,701 176,457,939 218,680,024 262,620,380 206,990,34	202,833,419 205,593,448 201,016,204	210,448,899 316,255,729 382,026,612 266	,952,054 206,584,212 198,500,947	226,743,311 269,767,074 N	/A -7.7% 11.9%	8.2% 9.7% 16.9%	11.0% 2.0% 11.29	12.5% 3.7%	(16,902,765) \$21,839,469 \$15,252,019 \$18	663,243 \$45,712,880 \$37,980,881 \$5,137,007 \$20,821,511 \$22,043,008 \$8,063,287	
Low Income Residential	18,355,960 15,649,880 15, 56,132,333 52,774,351 50	401,111 15,247,635 20,211,493 210,604 52,858,660 58,577,152	25,407,523 18,833,878 13 68,071,301 59,479,002 50	864,421 13,701,980 17,303,240 19,548,134 16,158,06 199,478 45,663,614 52,483,273 61,534,981 53,902,63	16,532,919 16,772,046 16,426,723 55,649,222 50,309,117 47,525,067	16,372,521 23,097,518 29,029,822 19 48,592,143 59,189,208 66,084,617 56	862,580 14,626,519 14,668,071 337,542 53,398,996 45,324,036	15,816,077 20,163,375 N 52,456,048 58,951,348 N	/A - <u>9.9% 7.2%</u> /A -0.9% -4.7%	6.7% 7.4% 14.3% -5.3% -8.1% 1.0%	<u>14.3% 5.5% 5.59</u> -2.9% -5.3% 6.49	-0.7% -0.1%	(1,823,041) \$1,122,166 \$1,025,612 \$1 (483,111) (\$2,465,234) (\$2,685,537) (\$4	124,886 \$2,886,025 \$3,622,299 \$1,028,702 \$762,098 \$966,091 <u>(\$1,487,163)</u> 266,517] \$612,056 <u>(\$1,986,684)</u> <u>(\$3,141,460)</u> \$3,199,518 <u>(\$339,578)</u> (\$27,225)	<u>i</u>
Large C&I	101,174,693 94,668,173 98 192,559,340 201,664,053 179 587,958,510 548,510,426 529	788,856 99,241,600 115,086,239 583,426 185,513,622 213,577,059	132,150,035 115,103,865 99 232,777,993 206,704,558 183	469,750 90,847,607 100,320,108 114,468,573 98,574,41 051,609 187,136,490 189,712,167 87,811,988 207,125,03	97,883,566 90,268,378 80,854,270 200,865,529 194,538,447 183,548,784	87,178,918 107,114,514 124,902,250 103 184,674,869 196,177,855 203,012,030 188	,537,158 98,229,432 84,875,228 ,754,508 180,807,512 167,532,194 443,842 553,646,671 510,900,476	97,253,092 97,437,231 N 185,371,001 184,994,889 N	(A3.3%4.6% (A - 4.3%3.5%	-18.2% -12.2% -6.9% 2.2% -0.5% -8.1%	-5.5% -10.0% -1.29 -12.8% -8.7% -1.29		(3,291,127) (\$4,399,795) (\$17,934,586) (\$12, 8,306,189 (\$7,125,606) \$3,965,358 (\$ 114,193,855) \$8,971,000 (\$377,134) \$3	062,682) (5/,971,725) (57,247,785) (511,566,707) (51,240,318) (55,972,379) (53,067,016) 838,753] (517,399,204) (529,765,963) (517,950,050) (52,244,097) (519,604,296) (54,341,166)	靴 ニニエ ニニ!
Billed Total Revenue \$	587,958,510 548,510,436 529,	244,452 527,884,022 555,242,702	661,936,350 532		5/3,764,655 557,481,436 529,371,048	547,267,350 701,834,824 805,055,331 635		577,639,529 631,313,917 N						(520,177) 523,840,032 52,602,748 (526,832,500) 521,238,712 (52,507,154) (5859,283)	
Low Income Residential	\$3,187,134 \$2,762,205 \$3,187,134 \$2,762,205 \$2, \$3,187,134 \$2,762,205 \$2, \$3,187,134 \$2,762,205 \$2, \$2, \$2, \$2, \$2, \$2, \$2, \$2, \$2, \$2,	625,359 \$2,541,588 \$3,401,152 998,497 \$8,602,960 \$10,824,756	\$3,867,696 \$3,181,668 \$3 \$11,716,207 \$10,466,146 \$9	247,433 340,374 340,005,002 360,507,436 343,102,00 012,557 \$2,819,369 \$3,579,087 \$3,927,040 \$3,060,08 951,558 \$6,265,275 \$10,527,423 \$12,200,900 \$3,060,08	\$2,983,591 \$2,983,591 \$2,834,117 \$2,685,953 \$10,603,018 \$0,702,258 \$2,08,201	\$2,702,590 \$3,896,458 \$4,138,159 \$3,896,458 \$4,138,159 \$3 \$11,456,691 \$12,472,744 \$11,456,691 \$12,472,744 \$11,456,691 \$12,472,744 \$11,456,691 \$12,472,744 \$11,456,691 \$12,472,744 \$12,474 \$13,474 \$12,	389,980 \$2,445,322 \$2,365,664 756,770 \$10,679,247 \$8,761,320	\$2,849,422 \$3,419,626 \$2,205,86 \$10,723,045 \$11,296,775 \$8,164,45	46.4% <u>2.6%</u>	2.3% 6.3% 14.6%	<u>7.0%</u> <u>6.5%</u> <u>-18.89</u>		(\$203,543) \$71,911 \$60,595 \$ (\$203,543) \$71,911 \$60,595 \$ (\$1,620) (\$83,570) \$60,595 \$	203,231 310,537440 315,220,522 33,023,227 34,145,067 30,012,009 33,051,003 161,002 \$495,305 \$270,463 \$208,312 (\$567,235) (\$453,704) \$729,664] 166,000 \$621,935 \$707,537 \$1 30,624 \$737,989 \$475,084 \$195,014 \$19	<u>#</u> = = ± = = :
Medium C&I	\$18,614,726 \$18,614,726 \$22,899,446 \$22,100,771 \$20	085,408 \$15,733,170 \$21,967,359 209,300 \$19,094,127 \$22,106,031	\$18,540,175 \$18,540,175 \$23,107,732 \$22,000,691 \$22	012,211 \$13,289,222 \$16,360,560 \$19,931,450 \$16,850,37 949,414 \$17,336,710 \$20,539,158 \$23,641,442 \$19,373,09	516,804,217 \$15,505,898 \$14,747,466 \$18,272,205 \$19,983,752 \$18,310,514	\$15,332,970 \$18,194,701 \$22,313,535 \$24 \$23,677,034 \$22,519,365 \$23,905,834 \$24	810,673 \$17,948,093 \$14,165,995 .098.688 \$20,197.865 \$19,120,369	\$18,591,809 \$17,921,418 \$14,536,58 \$25,237,485 \$21,177,655 \$16,802,53	0 - <u>-9.7%</u> -8.2% 1 -20.2% -9.6%	-8.3% -2.5% -17.2% -9.4% 24.0% 1.9%	20.4% 35.6% 5.59 3.5% 9.5% -12.09		(\$1,810,510) (\$1,380,707) (\$1,337,942) (\$ (\$4,627,241) (\$2,117,019) (\$1,898,786) \$4	400,200) (\$3,772,657) \$3,773,359 \$6,508,653 \$935,882 \$876,773 \$2,231,249 \$25,907 \$413,334 \$798,102 \$2,097,997 (\$2,751,549) \$1,783,659 \$4,698,327	<u>+</u> = = + = =
Total Supplier Receivables Purchased (for EDCs)(1)	\$99,681,302 \$89,199,355 \$86	209,300 \$19,094,127 \$22,106,031 063,015 \$83,946,667 \$114,552,091	\$121,612,986 \$105,316,892 \$98	<u>472,874 \$79,240,901 \$101,649,865 \$120,867,317 \$94,685</u> ,631	\$96,612,113 \$93,671,813 \$89,085,415	515,332,970 518,194,701 522,313,335 524 523,677,034 522,519,365 523,905,834 524 594,169,598 5129,169,456 5140,388,769 5125 	,047,604 \$100,963,849 \$88,735,792	\$113,727,050 \$116,619,474 \$80,982,91	7 -3.1% 5.0%	3.5% 12.2% 12.8%	15.4% 18.7% 2.59	12.0% 11.9%	(\$3,069,189) \$4,472,459 \$3,022,400 \$10,	582,907 5413,334 5798,102 52,097,997 52,751,549 51,783,659 54,698,327 222,930 514,617,365 518,775,783 519,730,712 52,490,975 59,494,891 512,077,185	<u>+</u> = = + = = 1
Residential Low Income Residential	= = = = = = = = = = = = = = = = = = =	= $=$ $=$ $=$ $=$ $=$ $=$ $=$ $=$ $=$			$\mathbf{I} = \mathbf{I} + \mathbf{I} $	<u> </u>		= $=$ $=$ $=$ $=$ $=$ $=$ $=$ $=$ $=$	F = = ;= = =;		= $=$ $=$ $=$ $=$ $=$ $=$ $=$ $=$ $=$	-	+ +		$\frac{1}{7} = \frac{1}{7} = \frac{1}{7} = \frac{1}{7}$
Small C&I Medium C&I	E = = = = = = =			= = = = = = = = = = = = = = = = = = = =	<u> </u>	E = = E = = I = = = = = =			EEEEE]		$\pm \pm \pm \pm \pm \pm \pm \pm$
Large C&I			<u> </u>		<u> </u>	$\vdash = = \vdash = = \vdash = = \perp =$		<u>= = + = = + = =</u>	<u> </u> = = '= = = '		<u></u> ++	<u> </u>			<u>+ = = + = = </u>
Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$44,374,447 \$38,072,946 \$38	244,452 \$37,884,922 \$56,242,793	\$64,381,175 \$51,366,367 \$45	547,435 \$37,510,374 \$50,633,626 \$60,967,496 \$45,116,26	\$47,948,183 \$46,054,789 \$45,133,090	\$44,170,174 \$73,102,241 \$77,607,497 \$60	991,494 \$49,693,322 \$44,322,443	\$56,325,289 \$62,604,921 \$39,273,45	6 8.1% 21.0%	18.0% 16.6% 30.0%	20.5% 18.7% 9.19	18.2%	53,573,735 7,981,843 6,888,639 6,	285,251 16,859,448 13,226,322 9,625,127 4,145,887 6,812,069 5,691,663	+ +
Low Income Residential	\$3,187,134 \$2,762,205 \$2, \$10,605,549 \$9,376,828 \$8, \$10,605,549 \$9,376,828 \$8,	625,359 \$2,541,588 \$3,401,152 898,497 \$8,692,860 \$10,834,756 627,402 647,332,438 634,075	\$3,867,696 \$3,181,668 \$3 \$11,716,207 \$10,466,146 \$9 610,510,437 \$10,466,146 \$9	012,557 \$2,819,369 \$3,579,087 \$3,927,040 \$3,060,08 951,258 \$8,285,225 \$10,537,433 \$12,399,889 \$10,285,81 \$40,554 \$40,555 \$10,537,433 \$12,399,889 \$10,285,81	\$2,983,591 \$10,603,918 \$9,293,258 \$8,208,391 \$10,603,918 \$9,293,258 \$8,208,391 \$10,603,918\$10,603,918 \$10,603,918\$10,603,918\$10,603,918\$10,603,918\$10,603,918\$10,603,918\$10,603,918\$10,60	\$2,702,590 \$3,896,458 \$4,138,159 \$3 \$8,286,831 \$11,456,691 \$12,423,744 \$11	389,980 \$2,445,322 \$2,365,664 ,756,770 \$10,679,247 \$8,761,320	\$2,849,422 \$3,446,846 \$2,205,86 \$10,723,045 \$11,279,551 \$8,164,48	4 -6.4% 2.6% 6 0.0% -0.9%	-7.8% -4.7% 5.7%	<u> 7.0% 6.5% -18.89 6.0% 12.3% 7.39 7.39 7.39 7.39 </u>		(\$203,543) /1,911 60,595 (\$1,630) (\$3,570) (690,105) ((\$1,630) (\$3,570) (\$	161,002 495,305 270,463 208,312 (567,235) (453,704) (729,664) 406,030 621,935 707,537 1,290,624 727,989 476,094 185,611 407,030 (212,935) (212,9	
Large C&I	\$22,899,446 \$22,100,771 \$20 \$69,681,202 \$69,100,255 \$69,505 \$69,505 \$10,255\$\$10,255\$\$1	209,300 \$19,094,127 \$22,106,031 063,015 \$83,946,667 \$114,557,091	\$23,107,732 \$22,000,691 \$22 \$121,612,986 \$105,316,892 \$98	0.12,211 313,265,222 310,360,360 313,551,430 310,360,370,9 349,414 \$17,336,710 \$20,539,158 \$23,641,442 \$19,373,09 472 874 \$17 360 ent \$10 460 ent \$130 erg 117 \$60 ent 610 erg 117 \$60 e	310,303,217 313,303,838 314,747,400 \$18,272,205 \$19,983,752 \$18,310,514 \$99,6612,112 \$99,671,813 \$99,665,415	\$13,532,570 \$23,677,034 \$22,519,365 \$23,905,834 \$24 \$23,677,034 \$22,519,365 \$23,905,834 \$24 \$24,519,365 \$23,905,834 \$24	098,688 \$20,197,865 \$19,120,369 047,604 \$100,963,849 \$88,735,792	\$10,351,805 \$17,505,542 \$14,350,38 \$25,237,485 \$21,168,945 \$16,802,53 \$113,727,050 \$116,619,474 \$90,982,91	1 -20.2% -9.6%		20.4% 33.0% 3.37 3.5% 9.5% -12.09 15.4% 18.7% 2.5%	10.3% 22.9%	(31,610,310) (1,560,707) (1,537,342) (1,537,342) (1,537,342) (1,537,542) (1,53	400,2001 (5,772,5037) 5,775,535 6,506,033 535,662 676,775 2,253,243 582,907 413,334 798,102 2,097,997 (2,751,549) 1,783,659 4,698,327 592,900 (1,61,21,26) (5,9,77, 792) (5,9,70,112) (5,9,400,075) (5,9,400,075) (5,10,071,105) (5,1	4 + 1
\$ Revenue (Payments) Received (2) Residential	\$47.674.636 \$43.971.577 \$40	843.851 \$35.193.807 \$43.502.946	\$58,256,134 \$56,870,494 \$49	996.841 \$37.735.673 \$44.101.852 \$52.171.134 \$48.303.04	548.845.205 \$43.803.623 \$42.524.492	\$42,366,344 \$51,410,855 \$66,060,461 \$64	083.032 \$53.588.657 \$44.611.907	\$46.167.291 \$52.650.401 \$38.548.75	9 - 2.5%0.4%		- 13.4% 12.7% 7.29		<u>\$1,170,569</u> (167,955) 1,680,641 7.	172 538 - 7.907 908 - 7.804 328 - 7.212 538 - 3.591 816 - 6.876 235 - 2.065 439	<u>+ +</u>
Low Income Residential	\$2,760,078 \$2,714,381 \$2 \$11,432,787 \$10,087,619 \$9	925,580 \$2,290,567 \$2,534,082 922,478 \$7,924,451 \$9,040,374	\$2,907,431 \$2,876,292 \$2 \$11,218,486 \$10,276,529 \$10	718.307 \$2,019,485 \$2,239,311 \$2,814,782 \$2,844,29 577,447 \$7,968,495 \$9,099,145 \$11,136,759 \$10,244,49	\$2,376,054 \$2,370,740 \$2,394,500 \$9,905,041 \$8,250,893 \$8,657,235	\$2,417,072 \$2,567,159 \$2,754,513 \$3 \$8,066,316 \$8,996,250 \$10,772,484 \$11	095,684 \$2,456,975 \$1,904,141 566,391 \$10,160,608 \$8,497,586	\$2,249,581 \$2,709,589 \$1,764,43 \$8,874,045 \$9,452,744 \$7,442,50	8 -13.9% -12.7% 3 -13.4% -18.2%	-18.2% 5.5% 1.3% -12.8% 1.8% -0.5%	-5.3% 7.6% -9.69 -4.0% 12.6% -3.99		(\$384,024) (343,640) (531,080) (\$1,527,746) (1,836,725) (1,265,243)	126,505 33,076 (152,918) 219,391 (261,332) (115,344) 10,270 141,864 (44,125) (446,003) 1,289,862 (416,839) 529,091 (225,099)	
Medium C&I Large C&I	\$18,080,241 \$16,624,358 \$20,934,091 \$19,410,992 \$22,	767,421 <u>\$14,074,902</u> <u>\$15,420,500</u> 608,643 <u>\$17,377,232</u> <u>\$19,599,598</u>	\$18,308,659 \$16,519,528 \$17 \$23,879,972 \$19,156,702 \$21	413,227 \$13,080,666 \$14,628,612 \$17,937,039 \$16,502,16 628,899 \$18,542,621 \$18,344,493 \$21,057,974 \$19,740,12	516,748,783 512,928,022 515,396,802 519,260,256 515,659,908 519,286,609	\$14,030,779 \$15,861,655 \$17,328,761 \$20 \$16,588,872 \$19,876,624 \$19,371,654 \$25	298,578 \$17,392,573 \$14,179,010 364,055 \$19,897,467 \$17,441,270	\$13,958,632 \$15,381,237 \$11,583,21 \$18,005,764 \$20,043,892 \$13,850,35	5 -7.4% -22.2% 6 -8.0% -19.3%	-13.3% -0.3% 2.9% -14.7% -4.5% 1.4%	-5.4% 22.9% -0.19 -18.9% 32.4% -8.09	8.4%	(\$1,331,457) (\$1,673,836) (\$1,673,836) (\$1,673,836) (\$1,751,084) (\$1,322,034)	(44,124) 441,155 (979,898) 3,779,050 (20,654) 1,098,344 (669,980) 788,360) 277,026 (4,508,318) 6,207,352 (1,731,432) (1,101,352) (338,729)	
Total # Revenue (Payments) Received	\$100,881,833 \$92,808,926 \$94,	067,973 \$76,860,960 \$90,097,502	\$114,570,681 \$105,699,546 \$102	334,721 \$79,346,940 \$88,413,412 \$105,117,689 \$97,634,13	\$97,135,340 \$83,013,186 \$88,259,638	\$83,469,383 \$98,712,542 \$116,287,872 \$124	,407,739 \$103,496,280 \$86,633,914	\$89,255,313 \$100,237,864 \$73,189,27	1 -3.7% -10.6%		1.5% 17.7% 1.19	9.2% 1.0%	(\$3,746,494) (\$9,795,740) (\$5,808,335) \$6,	508,423 \$8,615,041 \$1,717,191 \$18,708,194 \$1,161,559 \$7,286,974 \$841,901	<u>+ = = + = = </u>
Residential	<u>338,578</u> <u>339,770</u> <u>27,240</u> <u>28,400</u>	30,993 317,451 367,116 30,993 27,410 31,329	356,160 350,025 29,539 28,707	393,780 341,936 378,203 388,053 357,29 31,522 26,474 28,722 30,944 31,32 6,4355 46,90 10,000 31,32	386,604 365,693 362,109 29,995 28,991 28,895	<u>383,729</u> <u>388,960</u> <u>380,250</u> <u>30,546</u> <u>30,346</u> <u>27,851</u>	370,588 386,581 363,830 30,568 31,075 27,739	3/4,913 364,091 263,11 31,450 31,086 20,24	$\frac{14.2\%}{10.1\%} = \frac{7.6\%}{2.1\%}$	<u>3.3%</u> 20.9% <u>6.0%</u> <u>-6.8%</u> <u>11.4%</u> <u>-3.1%</u>	<u>5.7%</u> <u>-5.9%</u> <u>-1.89</u> <u>-5.7%</u> <u>-5.5%</u> <u>-1.49</u>	·	<u>48,026</u> <u>25,923</u> <u>11,450</u> <u>2,755</u> <u>591</u> (2,098)	00,278 21,844 24,090 20,563 (7,205) 21,894 (3,290) 3,136 (983) (1,688) 1,861 (447) 1,265 2,728 3,256 6 001 (1,688) 2,728	º' ⊢ ∄ ⊢
Medium C&I	46,307 46,945 8,506 8,665 1 1,328 1,209	9,449 7,990 8,854 1,415 1,200 1,220	9,024 8,163 1 348 1 154	<u>9,959</u> <u>40,108</u> <u>43,682</u> <u>64,890</u> <u>51,91</u> 9,959 <u>7,847</u> <u>8,945</u> <u>12,231</u> <u>8,94</u> <u>1330</u> <u>1167</u> <u>1207</u> <u>2276</u> <u>4</u> co	50,005 47,224 49,849 9,118 7,690 9,140 1 387 1 222 1 473	<u>9,324</u> <u>9,440</u> <u>9,338</u> <u>1,452</u> <u>1,262</u>	<u> 10,532 10,286 1675 1675 1675 1675 140 </u>	<u> </u>	$7 = \frac{3.5\%}{7.2\%} = \frac{0.6\%}{-11.3\%}$	-1.0% 17.2% 10.3% 	<u>4.0%</u> <u>20.4%</u> <u>-1.5%</u> <u>3.5%</u> <u>29.0%</u> <u>3.3%</u> <u>1.0%</u> <u>55 5%</u> <u>25.0%</u>		<u> 1,098 2/9 (826) (309) 59 (309) (309) 59 (75) (309) 59 (75) (50) (50) </u>	$\frac{1}{1,334}$ $\frac{500}{180}$ $\frac{-2,000}{14}$ $\frac{-2,363}{14}$ $\frac{-327}{2,365}$ $\frac{-100}{327}$ $\frac{-2,569}{776}$ $\frac{-694}{48}$	å <u>E</u> EE
Total Difference Between Rilled and Persived Processor	1,328 1,298 423,959 425,078 e (Line 13 - Line 14)	1,415 <u>1,290</u> <u>1,270</u> 443,191 <u>398,540</u> 457,154	1,348 1,154 446,843 432,858	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$		1,478 1,452 1,362 477,114 483,791 471,579			$\frac{4}{8} = \frac{4.4\%}{12.5\%} = \frac{-5.5\%}{6.1\%}$	<u>4.1%</u> <u>14.0%</u> <u>14.3%</u> <u>1.9%</u> <u>19.7%</u> <u>5.8%</u>	<u>- 1.0%</u> <u>55.5%</u> <u>25.97</u> <u>5.5%</u> <u>8.0%</u> <u>-1.69</u>	6.3% 0.2%		188 182 14 641 345 282 300 78,574 26,637 24,736 34,562 (7,790) 26,786 880	<u>й — — т — — </u>
Residential Low Income Residential	(\$3,300,189) (\$5,898,632) (\$2 \$427,056 \$47.825 (\$	\$99,399) \$2,691,115 \$12,739,846 300,221) \$251,021 \$867,070	\$6,125,042 (\$5,504,127) (\$4 \$960,265 \$305.376	449,406 (\$225,299) \$6,531,774 \$8,796,362 (\$3,186,78 \$294,249 \$799,884 \$1,339,776 \$1,112,259 \$215,78	(\$897,023) \$2,251,166 \$2,608,598 \$607,536 \$463,376 \$291,453	\$1,803,829 \$21,691,386 \$11,547,036 (\$3 \$285,518 \$1,329,299 \$1,383,646 \$	091,538) (\$3,895,335) \$2,388,925 294,297 (\$11,653) \$580.701	\$10,598,901 \$10,020,047 \$724,65 \$484,122 \$726,860 \$441,42	772.8%138.2% 6 42.3% 868.9%			- <u>-1160.3%</u> _ <u>62.3%</u>		87,286) 8,951,540 5,421,995 2,412,589 554,071 2,614,224 4,067,127 34,497 462,229 423,381 (11,079) (305,902) (219,183) (855,654)	
Small C&I Medium C&I	(\$827,238) (\$710,791) (\$1 \$534,486 \$262,247 [\$1 \$1,965,354 \$2,689,779 [\$2	023,981) \$768,409 \$1,794,382 682,012) \$1,658,268 \$6,546,858	\$497,721 \$189,617 (\$231,517 \$1,782,492 \$1,78		\$698,877 \$1,042,364 (\$448,844 \$55,433 \$2,577,876 (\$649,336	\$220,515 \$2,460,442 \$1,651,261 \$ \$1,302,191 \$2,333,047 \$4,984,774 \$4	\$190,379 \$518,639 \$738,522 512,094 \$555,520 \$1,003,136	\$1,955,996 \$1,823,888 \$721,98 \$4,437,277 \$2,541,500 \$2,953,36	3 -184.5% -246.6% 5 -89.6% 883.0%	-56.2% -71.3% 37.1% -61.4% -21.5% -64.4%	231.8% 0.4% -182.89 2053.1% 153.1% -238.59	133.2% 36.0% 381.0% 156.2%	\$1,526,116 1,753,155 575,138 (\$479,052) 2,315,629 1,032,676	34,497 462,279 423,381 (11,079) (305,907) (219,183) (855,654) \$47,894 666,060 1,153,540 762 1,144,628 471,991 517,707 \$56,076 (42,13,812) 4,753,572 (2,75,603 956,386 794,579 (2,75,328	1 <u></u> 1 <u></u>
Large C&i Total	\$1,965,354 \$2,689,779 (\$2 (\$1,200,531) (\$3,609,572) (\$8	399,343) \$1,716,894 \$2,506,433 004,957) \$7,085,707 \$24,454,590		320,515 (\$1,205,911) \$2,194,665 \$2,583,467 (\$367,03 861,847) (\$106,039) \$13,236,452 \$15,749,628 (\$2,948,50)	(\$988,051) \$4,323,844 (\$976,095 (\$523,226) \$10,658,627 \$825,777	51,803,829 521,651,386 511,547,056 633 5285,518 51,229,239 51,383,646 51 5220,515 52,460,442 51,653,161 64 51,201,219 52,333,647 54,986,174 54 57,083,162 52,764,771 54,986,774 54 57,083,162 52,764,771 54,986,774 54 51,00,0215 330,456,6314 524,100,487 54	,265,367) \$300,398 \$2,343,398 6639,865 (\$2,532,431) \$7,054,682	\$6,050,433 \$1,125,324 \$2,952,17 \$23,526,729 \$16,237,619 \$7,793,64	5 -150.3% 60.8% 6 -56.4% -395.3%	-59.3% 312.8% 5.4% -110.3% 51.0% 24.5%	-687.1% -144.5% -77.39 242.2% -267.2% -34.49	-294.3% 175.7%	\$677,305 \$14,268,199 \$8,830,734 \$3,	54,2259 54,2259 54,255 54,2	
Customers on Arrearage Mgmt/Forgiveness Plan Residential	ns [AMP]421429 1,2041,316	445 419 407	407 395	369 371 304 279 24	247 251 230	$ \begin{array}{c} \hline \\ \hline $	171 165 170	<u>149</u> <u>128</u> <u>10</u> <u>933</u> <u>940</u> <u>91</u>	641.3%41.5% 7 33.0% 22.1% 0.0% 0.0%	-48.3% -50.8% -52.6%	-50.4% -56.7% -55.3%	-49.6% -51.0%	(174) (178) (215)	(213) (214) (205) (205) (224) (204) (167) (155)	<u>1</u>
Low Income Residential	I''-			$-\frac{2,002}{2}$ $-\frac{1,915}{2}$ $-\frac{1,779}{2}$ $-\frac{1,690}{2}$ $-\frac{1,610}{2}$					0.0% 0.0%		<u></u>	<u>49.8%</u> <u>47.6%</u> <u></u>	$ \frac{397}{01}$ $ \frac{291}{01}$ $ \frac{(107)}{01}$ $ \frac{(107)}{01}$ $ \frac{(107)}{01}$	$ \begin{array}{c} (398) \\ \hline 0 \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (353) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (687) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (804) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (995) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (953) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (846) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (953) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (846) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (953) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (953) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} (953) \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \hline 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \end{array} = \begin{array}{c} 0 \\ \hline \end{array} = \begin{array}{c} 0 \\ \end{array} = \begin{array}{c} 0 \end{array} = \begin{array}{c} 0 \\ \end{array} = \begin{array}{c} 0 \\ \end{array} = \begin{array}{c} 0 \end{array} = \begin{array}{c} 0 \\ \end{array} = \begin{array}{c} 0 \end{array} = \begin{array}{c} 0 \\ \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \begin{array}{c} 0 \end{array} = \end{array} \end{array} = \begin{array}{c} 0 \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \end{array} \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \end{array} \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \end{array} \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \end{array} \end{array} = \begin{array}{c} 0 \end{array} = \end{array} \end{array} = \end{array} \\ = \end{array} \end{array} = \begin{array}{c} 0 \end{array} = \end{array} \end{array} = \begin{array}{c} 0 \end{array} = \end{array} \end{array} = \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \end{array} = \end{array} = \end{array} = \begin{array}{c} 0 \end{array} = \end{array} = \end{array} = \end{array} = \end{array} = \end{array} \\ = \end{array} = \end{array} = \end{array} = \end{array}$	<u>+</u> = = = = = = = = = =
Large C&I					<u>+ = = + = = = + = = =</u>						0.0% 0.0% 0.0%				<u>まここここ</u>
Customers Disconnected for Non-Payment			<u>2,396</u> <u>2,405</u>	$\begin{array}{c} c_{2}c_{2}c_{3}c_{4}\\ \hline c_{2}c_{3}c_{4}\\ \hline c_{2}c_{3}c_{4}\\ \hline c_{2}c_{4}c_{5}c_{4}\\ \hline c_{2}c_{5}c_{4}c_{5}\\ \hline c_{2}c_{5}c_{4}c_{5}\\ \hline c_{2}c_{5}c_{5}c_{5}\\ \hline c_{2}c_{5}c_{5}c_{5}c_{5}\\ \hline c_{2}c_{5}c_{5}c_{5}c_{5}\\ \hline c_{2}c_{5}c_{5}c_{5}c_{5}c_{5}c_{5}\\ \hline c_{2}c_{5}c_{5}c_{5}c_{5}c_{5}c_{5}\\ \hline c_{2}c_{5}c_{5}c_{5}c_{5}c_{5}c_{5}c_{5}c_{5$	1,858	<u>1,524</u> <u>1,727</u> <u>1,504</u>	<u></u>	<u></u>		-100.0%1 -100.0%1 -100.0%1	-100.0%				
Low Income Residential		274 349 205 25 36 23	<u>- 344</u> <u>244</u> 29 70	$-\frac{1}{19}\frac{1}{48}\frac{1}{28}1$			$-\frac{1}{2}$ $-\frac{1}{2}$ $-\frac{1}{2}$ $-\frac{1}{2}$ $-\frac{1}{2}$ $-\frac{1}{2}$		0 0.0% -100.0% 9 -80.0% -100.0%	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0%	-100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -89.7% -100.0%		6(184)(838) 1(25)(274) (16)(47)(25)	(349) = (205) = (344) = (244) = (196) = 0 = 0 (36) = (22) = (22) = (751) = 1 = (471)	
Medium C&l		$-\frac{3}{4}$ $-\frac{4}{4}$ $-\frac{4}{4}$					$-\frac{1}{0}$ $-\frac{1}{4}$ $-\frac{1}{1}$		3 200.0% -100.0% 0 0.0% 0.0%	-100.0% -100.0% -100.0%	-100.0% -100.0% -20.09				<u>+</u> = = = = =
Total Customers on Payment Plans	<u> </u>	<u>1,140</u> <u>1,508</u> <u>946</u>	1,551 1,505								-100.0% -99.8% -97.39		(7) (261) (1,140)	$(\underbrace{1,508}_{-}, \underbrace{946}_{-}, \underbrace{-}, \underbrace{1,551}_{-}, \underbrace{-}, \underbrace{1,502}_{-}, \underbrace{-}, \underbrace{(857)}_{-}, \underbrace{-}, \underbrace{(43)}_{-}, \underbrace{-}, \underbrace{(26)}_{-}, (26)$	$\underline{4} \equiv \underline{2} \equiv \underline{2} \equiv \underline{2} = \underline{2}$
Residential	8,238 8,796 2,648 2,746	9,709 10,119 9,713 3,427 3,747 3,538	9,547 9,925 3,555 3,614	10,231 9,675 9,309 8,841 9,04 3,693 3,385 3,100 2,663 2,38	8,200 5,622 4,731 2,134 1,657 1,601	5,091 5,477 5,477 5,079 5,079 5,079 5,079	5,145 6,671 7,501 1,541 1,625 1,687	7,164 6,912 6,87 1,521 1,581 1,64	5 -0.5% -36.1% 6 -19.4% -39.7%	-51.3% -49.7% -43.6% -53.3% -54.1% -50.8%	-46.8% -48.2% -34.89 -57.3% -57.4% -56.09	-22.5% -23.0%	(38) (3,174) (4,978) (514) (1,089) (1,826)	(5,028) (4,236) (4,468) (4,780) (3,560) (2,174) (2,145) (2,026) (1,796) (2,036) (2,073) (2,068) (1,698) (1,579)	
Small C&I Medium C&I	<u>2,648</u> <u>2,746</u> <u>136</u> <u>162</u> <u>27</u> <u>30</u>	182 176 171 35 41 37	172 145 34 22	<u>158</u> <u>188</u> <u>187</u> <u>201</u> <u>17</u> <u>24</u> <u>26</u> <u>29</u> <u>33</u> <u>2</u>	148 <u>106</u> <u>169</u> 18 <u>17</u> <u>41</u>		<u>392</u> 501 469 97 125 118	<u>397</u> <u>450</u> <u>43</u> 97 <u>105</u> 10	5 <u>8.8%</u> -34.6% 3 -33.3% -43.3%	-7.1% 40.3% 74.9% 17.1% 9.8% 67.6%	89.5% 170.3% 217.19 152.9% 340.9% 420.89	149.5% 112.3% 353.8% 234.5%	12 (56) (13) (9) (13) 6	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	± = = = = = =
Total	<u> </u>	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	1 13,309 13,707	<u>1</u> 14,107 <u>13,274 12,625 11,738 11,63</u>	10,500 7,403 6,543	$ \begin{array}{c} \begin{array}{c} \frac{45}{2} \\ 7,106 \end{array} \\ \begin{array}{c} \frac{62}{4} \\ 7,584 \end{array} \\ \begin{array}{c} \frac{62}{5} \\ 7,015 \end{array} \\ \begin{array}{c} \frac{86}{5} \\ 7,015 \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} $	7,180 8,926 9,780	<u> </u>	3 -100.0% -66.7% 2 -5.0% -36.9%	-66.7% -33.3% -07.0% -51.0% -49.6% -43.7%	400.0% 400.0% 300.0% -47.3% -47.6% -36.79		(3) (2) (2) (552) (4,334) (6,813)	(6,580) (5,876) (6,294) (6,527) (5,181) (3,494) (3,443)	<u>+ </u>
Residential	\$30,955,905 \$25,608,882 \$24	214,210 \$28,050,501 \$35,332,063	\$43,437,885 \$36,535,957 \$28	964,608 528,844,286 535,487,362 540,109,691 535,265,33 248,411 52,269,251 52,737,027 53,088,911 52,479,57	\$31,722,305 \$30,721,872 \$30,670,306 \$30,272,325	→ 530,343,883 → 550,130,186 → 556,510,922 → 541 → 51,948,791 → 53,017,630 → 53,358,271 → 52	536,092 533,793,292 532,735,525	\$37,136,728 \$44,668,886 \$40,633,54	525%20.0%		<u>30.1%</u> <u>13.7%</u> <u>16.79</u>		\$766,399 5,112,990 6,456,096 2,	293,382 14,798,123 13,073,037 5,000,135 4,828,684 3,891,239 1,649,366	
Small C&I	\$7,431,596 \$12,767,530 \$12,767,530 \$11,641,174 \$12,675 \$12,767,530 \$11,641,174	37,3,0-7 32,033,036 32,344,416 872,706 \$6,449,981 \$7,156,249 810,664 \$11,347,866 \$12,020,750	\$7,897,689 \$12,527,810 \$12,527,810 \$12,527,810 \$12,527,810 \$12,553,930 \$2,555,930 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,9300 \$2,555,95000 \$2,555,95000 \$2,555,95000 \$2,55	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$			<u> 607,765</u> <u>\$6,630,870</u> <u>\$6,610,177</u> <u>\$6,610,177</u> <u>\$6,610,177</u> <u>\$6,610,177</u>	32,7379,405 32,773,890 32,589,67 \$13,013,124 \$13,500,925 \$8,567,160	$7 = -\frac{-13.37}{-3.0\%} = -\frac{3.8\%}{5.4\%}$		<u>14.9%</u> <u>14.9%</u> <u>1986</u> <u>1.0%</u> <u>2.8%</u> <u>1.0%</u> <u>2.8%</u>	$ -\frac{-13.7\%}{4.2\%}$ $ -\frac{-27.4\%}{4.2\%}$ $ -$	(\$220,413) 350,851 (8,330)	146,655) 673,214 377,479 (25,315) (414,344) (310,966) (749,575) 800,679) 844,837 1,175,593 78,922 179,811 267,538 (251,931) 197,260 7260 727,729 3730,006 142,606 308,587 144,282 581,273	
Large C&I	\$15,252,895 \$14,598,453 \$12, 68,984,255 \$60,551,791 \$10 \$10 \$10 \$10 \$10 \$10 \$10 \$1	564,331 \$14,148,291 \$13,826,719 435,758 \$62,092,294 \$70,690,204	\$11,530,747 \$12,530,234 \$12,5	326,614 \$13,951,053 \$14,233,765 \$14,617,621 \$15,238,50 199.332 \$61,974,425 \$72,560,892 \$79,853,115 \$73,787,787		\$15,202,310 \$16,337,324 \$18,954,069 \$16,337,324 \$18,954,069 \$15 \$64,592,406 \$90,244,713 \$104,194,760 \$70	,558,825 \$14,160,770 \$14,486,796 809,156 \$67,936,226 \$66,547,262	\$17,020,471 \$16,275,979 \$17,307,52 \$76,537,180 \$85,789,645 \$82,974,70	1 -17.9% 3.7% 9 -5.2% 10.8%	7.4% 7.4% 18.2% 13.3% 4.0% 27.7%	<u>29.4%</u> <u>-0.7%</u> <u>-1.29</u> 27.8% <u>6.8%</u> <u>7.6%</u>	<u> </u>	(\$2,725,437) 539,835 933,258 1, (\$3,580,351) \$6,542,658 \$7,367,726 \$2	1997-001 737729 7370.005 1470,005 300,537 158,232 587,231 184039 2350,005 4307,938 100,4937 165,640 537,451 278,756 100111 51554-559 532,644,453 55,064,424 54,756,844 54,657,857 53,976,248 100111 51554-559 532,644,453 55,064,424 54,756,844 54,756,844 54,756,844 54,756,844 54,756,844 54,756,756 53,	≟II
Collection Effectiveness		64.5% 62.2% 68.4%	68.6%	66.3% 56.1% 60.4% 63.8% 57.4	57.1% 52.1% 50.99	50.1% 54.8% 56.4%	54.4% 47.2% 41.0%	42.8% 45.6% 36.3	%	-21.0%	-17.8%	-26.8% -29.2%		-12.0% -13.6% -12.2% -13.0% -19.0% -15.1% -17.6%	
Low Income Residential		24.5% 21.0% 24.2% 76.3% 77.0% 77.0%	22.5% 21.9% 79.1% 76.1%	22.3% 16.9% 20.9 78.0% 71.4% 74.3% 77.3% 74.6	6 <u>17.8%</u> <u>15.9%</u> <u>16.99</u> 6 <u>70.1%</u> <u>58.7%</u> <u>62.39</u>	<u>16.6%</u> <u>14.3%</u> <u>18.6%</u> <u>18.6%</u> <u>14.3%</u> <u>18.6%</u>	19.9% 22.6% 14.6% 67.8% 65.8% 58.8%	<u>15.7%</u> <u>13.1%</u> <u>9.0</u> 60.1% <u>60.6%</u> <u>52.9</u>	¹⁶ -24.4%	-30.8% -20.8% -40.8% -18.4% -21.3% -18.0%	- <u>17.5%</u> - <u>18.0%</u> - <u>10.9%</u> - <u>15.79</u>	-13.5% -18.2% -19.1%	-5.1% -7.5%	-4.4% -9.9% -3.9% -1.9% 0.3% -2.3% -3.5%	
Medium C&I	85.6%	88.2% 88.6% 88.7% 92.3% 91.7% 90.8%	89.0% 86.8% 94.0% 88.2%	88.7% 82.7% 84.7% 88.1% 86.4 95.0% 90.3% 88.1% 88.1% 91.4	6 82.9% 70.0% 77.29 6 86.9% 85.5% 88.29	76.1% 77.8% 79.5% 88.8% 84.3% 84.3%	85.0% 79.8% 73.4% 91.3% 86.5% 83.9%	76.4% 77.9% 72.3 85.4% 82.4% 80.9	%18.2% %4.5%	-12.6% -14.1% -12.3% -4.3% -3.1% -7.2%	-10.7% -2.1% -10.09 -10.4% 3.6% -8.99	$ - \frac{-11.28}{1.28} - \frac{-9.88}{1.28} - $	-15.6% -11.1%	-11.3 <i>n</i> -10.3 <i>n</i> -5.3 <i>n</i> -1.6 <i>n</i> -6.5 <i>n</i> -5.3 <i>n</i> -6.5 <i>n</i>	
Total	68.2%	70.1% 67.9% 72.1%	72.4% 69.8%	71.3% 61.8% 64.8% 68.0% 63.8	6 62.0% 55.6% 57.49	56.7% 58.6% 60.0%	62.3% 55.3% 48.9%	51.3% 52.5% 43.8	% -18.5%	-18.1% -16.5% -18.7%	-17.2% -10.8% -22.49	-20.8% -20.7%	-12.6% -12.7%	-11.2% -13.5% -12.5% -7.5% -16.0% -12.9% -13.4%	<u></u>

Footnotes (if necessary) (1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Company:	Narraganse	tt Electric Co	ompany (Ele	ectric Busine	ss)																	
Tab:	GAS																					
Date:	2/20/2021																					
							-															
	Mar	Apr	May	Jun	July 3	201 Aug	9 Sep {	Oct	Nov	Dec	Jan	Feb	Mar	Apr {	May	Jun	Jul	20 Aua	20 Sep	Oct	Nav	
#ofCustomers	Mar 222.692	Apr 222.614	May 222,273	Jun 	July 221.977		-	Oct	Nov	Dec	Jan 225.330	Feb	Mar 226.356	Apr 226.961	May 226.267	Jun 226.101	Jul 225.453	20 Aug 225.804		Oct	Nov 227,574	_

			2019		fee Est			2020	No. Or	2/20/2021	4.00	Year-Ove	er-Year Variance (Percent Change)	7		1 to 1 to 1	Year-Over-Year Vari	ince (Amount Change)	
# of Customers Residential	Mar Apr May	222,068 221,977	Aug Sep Oct	Nov Dec	Jan Feb 225,330 225,922	Mar Apr May	Jun Jul A	ug Sep Oct	Nov Dec 71 227,574 228,291	228,351 228,602	Apr May	Jun Jul	Aug Sep Oct	Nov Dec	Jan Feb Mar	Apr May	Jun Jul Aug 4,033 3,476 3,761	Sep Oct	Nav Dec Jan Feb
Small C&I Medium C&I	20,348 20,333 20,344 18,657 18,643 18,600 5,102 5,104 5,100	20,299 20,268 18,536 18,504 5,101 5,102	20,257 20,248 20,33 18,512 18,530 18,6 5,102 5,115 5,1	20 20,456 20,531 01 18,889 19,026 24 5,151 5,169	20,537 20,563 19,036 19,131 5,170 5,182	<u> 19,170</u> <u> 19,170</u> <u> 19,219</u> <u> 19,170</u> <u> 19,219</u> <u> 19,100</u> <u> 5,189</u> <u> 5,189 5,189 5,189 5,189 5,189 5,189 5,189 5,189 </u>	57	21,133 21,254 20,4 19,106 19,125 19,1 5,084 5,068 5,0	440 20,148 19,536 49 19,260 19,298 71 5,076 5,081	19,423 19,452 19,330 19,354 5,085 5,092	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	<u>2.9%</u> <u>2.8%</u> <u>1.7%</u> <u>1.6%</u>	4.3% 5.0% 0 3.2% 3.2% 2 -0.4% -0.9% -1	-1.5% -4.8% -9% 2.0% 14% .0% -1.5% -1.7%		7 = -248 = -743 3 = -576 = -560 7 = -85 = -90	<u> </u>		$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total # of Customers w/ Arrears	774 773 771 267,573 267,467 267,088	266,773 266,620	266,682 266,996 267,5	73 779 781 32 269,543 270,952	782 783 270,855 271,581	784 784 78 272,064 272,734 272,48	81 779 777 85 272,221 271,937	781 782 7 271,908 271,948 272,2	88 788 789 19 272,846 272,995	793 796 272,982 273,296	$\frac{13\%}{17\%}$ $-\frac{14\%}{2.0\%}$ $-\frac{13\%}{2.0\%}$	2.0% 2.0%	1.7% 1.7% 1 2.0% 1.9% 1	9% <u>12%</u> <u>10%</u> 8% <u>12%</u> <u>0.8%</u>		11 10 10 5,267 5,397	10813 5,4485,3175,226	4,952 4,687	
Residential	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	<u>39,047</u> <u>6,961</u> <u>2,426</u> <u>2,650</u>	39,147 6,512 2,521 38,855 6,705 6,705 6,80 2,616	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	43,218 49,120 8,814 6,975 2,759 3,318	$ \begin{array}{c} 52,486 \\ \hline 6,890 \\ \hline 3,990 \\ \hline 3,990 \\ \hline 4,922 \\ \hline 3,92 \\ \hline 3,92 \\ \hline 3,92 \\ \hline 54,860 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 7,050 \\ \hline 7,050 \\ \hline 6,80 \\ \hline 7,050 \\ \hline$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	49,234 49,624 49,4 7,163 6,952 6,5 3,293 3,125 3,0	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	47,447 6,518 3,186 3,521	26% 27.1% 28.0% 5.5% 25.9% 1.18.3% 2.3% 40.1% 1.17%	0.4% 19.5% 0.4% 8.2% 54.9% 26.3%	25.8% 27.7% 28 10.0% 3.7% 4 30.6% 19.5% 26	5% 17.1% 30.3% .4% -9.4% -9.7% .4% -11.3% -11.3%	12,900 (2,361 1,370	$\frac{11,696}{(2,467)} = \frac{11,394}{(1,519)}$	13,986 7,941 10,087 28 543 651 1,332 697 772	10,769 10,967 247 (302) 509 644	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Medium C&I	603 881 707 84 128 101 52,140 57,203 52,839	561 613 74 87 49,069 50,594	5665985 7392 48,81948,86648,55	89 779 782 73 116 113 11 54,830 53,358	653 750 108 98 55,552 60,261	895 <u>1,225</u> 8: <u>131</u> <u>171</u> <u>10</u> 64,392 <u>68,228</u> <u>63,79</u>	28 876 834 05 135 191 92 64,791 60,100	662 634 7 112 99 1 60,464 60,434 59,9	13 758 854 03 125 145 74 61,670 65,603	810 861 139 141 58,100 63,077	8.4% <u>39.0%</u> 17.1% 6.0% <u>33.6%</u> 4.0% 3.5% 19.3% 20.7%	56.1% 36.1% 82.4% 119.5% 32.0% 18.8%	17.0% 6.0% 21 53.4% 7.6% 41 23.9% 23.7% 23	1% -2.7% 9.2% 1% 7.8% 28.3% 6% 12.5% 22.9%		2 344 121 7 43 4 211,02510,953	<u>315</u> <u>221</u> <u>96</u> 61 <u>104</u> <u>39</u> 15,722 <u>9,506</u> <u>11,645</u>	<u>36</u> <u>124</u> <u>7</u> <u>30</u> <u>11,568</u> <u>11,463</u>	9
# Arrears 30-60 Residential	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	<u>14,456</u> <u>16,672</u> <u>1,017</u> <u>1,011</u>	- 14,859 - 15,001 - 15,33 - 14,859 - 15,001 - 15,33 - 1,027 - 1,027 - 1,02	80 <u>19,596</u> <u>18,158</u> 88 <u>1,345</u> <u>1,569</u>	18,846 23,924 2,012 1,485	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	33 17,519 13,165 99 1,023 757	14,264 840 15,363 15,9 887 887 8	46 <u>16,560</u> <u>20,085</u> 531 <u>949</u> <u>1,382</u>	<u>15,336</u> <u>17,947</u> 1,294 <u>1,654</u>	3.5%7.8%8.3% 6.3%37.5%28.2%	<u>21.2%</u> <u>-21.0%</u> 0.6% <u>-25.1%</u>	-4.0% <u>2.4%</u> -	.7%15.5%10.6% 3%29.4%11.9%) (1,664) (1,414) (696) (392)	<u>3,063</u> (3,507) (595 6 (254) (17	362 566 (140) (245)	$ \begin{array}{c} \hline \\ \hline $
Small C&I Medium C&I Large C&I	<u>1,625</u> <u>358</u> <u>641</u> <u>381</u> <u>381</u> <u>381</u> <u>53</u> <u>101</u> <u>52</u>	1,188 1,550 308 353 50 48	<u>1,372</u> <u>318</u> <u>41</u> <u>58</u> <u>1,479</u> <u>1,37</u> <u>365</u> <u>365</u> <u>1,37</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>375</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>375</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>365</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>375</u> <u>3</u>	19 2,190 2,104 41 554 525 4 48 88 81	1,565 2,224 396 518 75 61	2,444 2,311 1,47 575 682 331 86 100 4	71 1,599 1,307 57 456 402 43 70 113	1,421 1,377 1,5 289 324 4 47 48	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	1,705 1,981 490 556 90 96	0.4% -6.4% -5.0% 0.6% -6.4% -6.3% 2.3% -1.0% -17.3%	<u>34.6%</u> <u>48.1%</u> <u>13.9%</u> <u>40.0%</u> <u>135.4%</u>	3.6% -6.9% 18 -9.1% -11.2% 23 14.6% -17.2% 16	.7% -16.7% -7.7% 5% -21.1% 5.9% 7% -12.5% 19.8%		9 (157) (77) 7 41 (24) 8 (1) (9)	411 (243) 49 148 49 (29 20 65 6	(102) 247 (41) 80 (10) 8	(117) (11) (162) (
Total # Arrears 60-90	24,205 26,269 20,319 7,789 9,173 9,340	7,505 5,875	17,447 17,930 18,11 6,064 5,643 5,77	23,773 22,437 45 6,514 6,270	22,894 28,212 7,559 8,883	27,311 23,792 18,40 11,346 12,508 9,83	23 20,667 15,744 99 7,819 7,128	16,861 17,999 18,8 5,334 5,472 5,0	42 <u>19,847 24,062</u> 125 <u>5,663 5,488</u>	18,915 22,234 5,498 6,715	2.8%9.4%9.4% 5.7% - 36.4% - 6.0%	4.2% 21.3%	-3.4% 0.4% 3	.6% -16.5% 7.2% 5% -13.1% -12.5%	3,100	5 (2,477) (1,916) 7 3,335 559	3,648 (3,890) (586 314 1,253 (730	<u>69</u> <u>656</u> (171) <u>(720)</u>	(3,926) 1,625 (851) (782)
Low Income Residential Small C&I Medium C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	957 700 556 501 114 118	555 552 55 120 110 10	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	1,217 1,065 662 685 138 136	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	789 643 8 539 503 135 131	$\begin{array}{c c} 522 \\ \hline 359 \\ 99 \\ \hline 71 \\ \hline \end{array}$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	668 932 465 516 125 110	17% -33.7% -29.5% 11% 155.8% -14.8% 6.8% 189.0% -11.3%	-17.6% -8.1% -3.1% 0.4% 18.4% 11.0%	-3.7% -3.6% -25 -35.3% -30.3% -26 -17.5% -35.5% -35	.8% -33.7% -34.8% .8% -3.1% -12.3% .4% 22.6% -31.5%		8) (502) (378) 5 947 (139) 5 223 (24)	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	(18) (186) (167) (147) (39) (10)	(15) 21 (45)
Large C&I Total		<u>9,143</u> <u>7,218</u>	7,294 6,827 7,0	$\frac{8}{32} = \frac{10}{7,842} = \frac{16}{7,881} = \frac{16}{7,881}$	15 26 9,591 10,795	$ \begin{array}{c} - 31 \\ - 13,728 \\ - 15,441 \\ - 18,169 \\ - 22,814 \\ - 22,814 \\ - 26,65 \\ - 22,814 \\ - 26,65 \\ - 20,814 \\ - 26,65 \\ - 20,814 \\ - 26,65 \\ - 20,814 \\ $	20 <u>23 33 33</u> <u>33</u> <u>33</u> <u>33</u> <u>33</u> <u>33</u> <u>33</u>		$\frac{15}{76} = \frac{17}{6,753} = \frac{17}{6,687}$	<u> </u>	12.4%276.9%42.9% 13.3%35.4%0.0%	109.1% 37.5% 1.8% 16.9%	<u>84.6%</u> - <u>13.1%</u> - <u>5.9%</u> -15	5% 70.0% 6.3% .0% -1 <u>3.9</u> % -15.2%		³⁶ <u>4,039</u> <u>3</u>		(400) 7 (400) (1,056)	$\underline{\overline{(1,089)}}_{\underline{1,089}} \underline{\overline{(1,194)}}_{\underline{1,194}} \underline{\underline{1,194}}_{\underline{1,194}}$
Residential	<u>11,562</u> <u>12,789</u> <u>14,421</u> <u>5,631</u> <u>6,170</u> <u>5,648</u> <u>337</u> <u>437</u> <u>518</u>	17,086 18,106 4,987 4,880 682 599	18,224 18,211 17,3 5,113 5,171 5,1 594 585 5	99 17,154 16,996 53 5,339 5,424 72 572 490	16,813 16,313 5,585 4,425 532 409	<u>18,169</u> <u>22,814</u> <u>26,67</u> <u>4,506</u> <u>4,901</u> <u>4,88</u> <u>552</u> <u>1,056</u> <u>1,68</u>	27,695 28,301 99 5,177 5,734 87 1,620 1,537	29,636 28,789 28,5 5,801 5,576 5,2 1,513 1,363 1,1	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	26,613 26,575 4,556 4,731 -	7.1% 78.4% 84.9% 0.0% 20.6% 13.3% 3.8% 141.6% 225.7%	62.1% 56.3% 3.8% 17.5% 137.5% 156.6%	62.6% 58.1% 63 13.5% 7.8% 2 154.7% 133.0% 95	9% 65.9% 67.0% 5% -1.0% -5.1% 1% 89.9% 122.0%		10,025 12,249 (1,269) (749) 5 619 1.169	10,609 10,195 11,412 190 854 688 938 938 919	10,578 11,121 405 129 778 544	<u>11,306</u> <u>11,394</u> <u>+</u>
Medium C&I	93 122 114 14 14 17,637 19,532 20,715	139 142 13 15 22,907 23,742	128 123 1 19 19 19 24,078 24,109 23,22	42 132 114 17 18 16 33 23,215 23,040	119 96 18 11 23,067 21,254	<u>112</u> <u>202</u> <u>21</u> <u>14</u> <u>22</u> <u>23,353</u> <u>28,995</u> <u>33,55</u>	83 285 301 42 42 45 81 34,819 35,918	274 239 1 41 41 41 37,265 36,008 35,1	96 207 200 32 31 31 56 35,070 34,854	195 195 28 26 32,408 32,551	0.4% 65.6% 148.2% 0.0% 57.1% 200.0% 12.4% 48.4% 62.1%	105.0% 112.0% 223.1% 200.0% 52.0% 51.3%	114.1% 94.3% 38 115.8% 115.8% 88 54.8% 49.4% 50	.0% 56.8% 75.4% .2% 72.2% 93.8% .9% 51.1% 51.3%		B B B B B B B B B B B B B B B B B B B	146 159 146 29 30 22 11,912 12,176 13,187	116 54 22 15 11,899 11,863	$ \begin{array}{c} \hline & 75 \\ - & 13 \\ \hline & 11,855 \\ \hline & 11,814 \\ \end{array} $
\$ Arrears 30-60 Residential	\$7,200,859 \$1,735,646 \$1,708,637 \$1,150,703	\$3,077,456 \$600,477 \$438,602	\$1,773,304 \$303,780 \$289,911 \$309,780	39 \$2,297,457 \$2,963,299 \$	\$5,066,087 \$7,519,310 \$1,082,245 \$1,067,624	\$8,003,626 \$7,558,729 \$6,228,60 \$999,450 \$880,753 \$742,28	56 <u>\$5,407,444</u> \$2,412,490 \$2 87 <u>\$662,920</u> \$329,931	104,214 \$2,052,523 \$2,180,9 \$265,058 \$250,403 \$289,0	59 <u>\$2,408,703</u> <u>\$4,307,600</u>	\$6,102,051 \$8,290,597 \$721,352 \$1,045,566	11%	<u>- 75.7%</u> <u>-5.0%</u>	<u>18.7%</u> <u>21.3%</u> <u>31</u> -12.7% -13.6%	1% 45.4% 45.4%	\$802,767	7 (51,285) 1,035,072 (827,884) (408,416)	2,329,988 (127,337) 330,910 62,443 (108,671) (38,722	<u>360,294</u> <u>517,420</u> (39,508) (20,718)	<u>111,246</u> <u>1,344,302</u> <u>(198,692)</u> (136,423)
Small C&I	\$748,063 \$838,851 \$472,799 \$876,450 \$930,671 \$608,277 \$418,107 \$700,403 \$499,435	\$240,877 \$200,856 \$373,745 \$334,711 \$195,039 \$284,632	\$147,483 \$230,159 \$222,365 \$272,2 \$197,461 \$261,722 \$197,461 \$261,722 \$197,461 \$272,2 \$197,461 \$272,2 \$197,461 \$272,2 \$197,6237 \$197,627 \$197,627 \$197,627 \$197,627 \$197,627 \$197,627 \$197,627 \$197,627 \$197,627 \$197,627 \$197,627	82 \$203,832 \$277,292 19 \$377,976 \$471,539 72 \$765,207 \$351,734	\$472,861 \$718,306 \$509,908 \$716,930 \$530,686 \$654,098	\$945,157 \$1,109,718 \$819,108 \$1,175,746 \$653,19 \$961,457 \$1,040,094 \$488,54	87 <u>\$444,685</u> <u>\$201,491</u> 97 <u>\$577,265</u> <u>\$353,440</u> 49 <u>\$563,159</u> <u>\$858,406</u>	5181,741 \$176,435 \$186,3 5259,508 \$280,501 \$307,1 5381,387 \$324,496 \$191,9	34 \$206,463 \$396,344 89 \$331,907 \$637,283 10 \$441,397 \$550,252	\$621,252 \$924,244 \$823,221 \$1,048,762 \$633,980 \$985,386 1	6.5% 32.3% 25.8% 6.5% 26.3% 7.4% 0.0% 48.5% -2.2%	84.6% 0.3% 54.5% 5.6% 188.7% 201.6%	23.2% 0.1% 27 12.8% 26.1% 17 93.1% 24.0% 27	1% 1.3% 42.9% .8% -12.2% 35.1% .7% 28.7% 56.4%	\$197,094 (\$57,341 \$543,355	1 = 270,867 = 121,888 =	203,808 635 34,258 203,520 18,729 29,349 368,120 573,774 183,926	198 39,752 58,136 34,970 62,774 41,638	
Total \$ Arrears 60-90	\$418,102 \$700,403 \$499,435 \$10,979,120 \$11,788,576 \$7,924,808 \$2,996,408 \$3,711,976 \$3,965,360	\$4,487,592 \$3,798,627 \$2,881,559 \$1,910,007	\$2,652,187 \$2,642,464 \$2,542,3 \$1,357,194 \$1,016,668 \$986,9	95 \$3,617,659 \$4,702,004 \$	\$7,661,787 \$10,676,269 \$1,989,320 \$3,286,198	<u>\$11,728,799</u> <u>\$11,765,040</u> <u>\$485,55</u> <u>\$11,728,799</u> <u>\$11,765,040</u> <u>\$8,707,38</u> <u>\$4,422,873</u> <u>\$5,282,406</u> <u>\$4,912,45</u>	86 \$7,655,473 \$4,155,758 \$3 95 \$4,292,420 \$3,300,500 \$1	191,908 \$3,084,358 \$3,155,4 767,416 \$1,436,172 \$1,277,5	56 53,562,965 56,393,197 05 51,460,091 51,509,637	\$8,901,856 \$12,294,555 \$2,514,764 \$3,871,753	6.8% 0.2% 9.9%	70.6% 9.4%	20.4% 16.7% 24 30.2% 41.3% 25	1% -1.5% 36.0%		(\$23,536) \$782,578	\$3,167,881 \$357,131 \$5539,721 1.410,861 1.390,493 410,222	\$441,894 \$613,061 419.504 290.512	(\$54,694) \$1,691,193
Low Income Residential	\$1,266,857 \$1,451,773 \$1,274,148 \$159,921 \$231,169 \$276,574 \$171,472 \$260,754 \$171,472	\$811,629 \$496,825 \$165,024 \$95,669 \$181,331 \$134,409	\$333,540 \$80,999 \$57,463 \$125,802 \$90,413 \$98,21	50 \$284,052 \$363,622 55 \$62,896 \$60,699 \$	\$603,425 \$779,664 \$267,240 \$171,503 \$147,375 \$164,659	\$883,399 \$283,598 \$283,598 \$583,521 \$471,33 \$260,105 \$492,772 \$430,99	94 <u>\$683,824</u> <u>\$573,541</u> 88 <u>\$328,360</u> <u>\$222,384</u> 98 <u>\$339,682</u> <u>\$267,272</u>	314,381 \$226,585 \$192,9 5118,846 \$93,639 \$83,3 51147,788 \$128,885 \$134,2	25 \$256,985 \$224,287 10 \$95,855 \$98,690 32 \$139,030 \$136,917	\$366,847 \$599,254 \$186,035 \$242,567 \$198,367 \$258,677	0.3% - 40.8% - 41.7% 7.3% 152.4% 70.4%	-15.7% 15.4% 99.0% 132.5% 87.3% 98.9%	-5.7% -11.6% -22 46.7% 63.0% -6 17.5% 42.6% 36	4%	(\$383,457 \$123,676 \$88,633	(592,995) (530,954) 5 352,352 194,814 3 232,018 112,776	(127,805) 76,716 (19,159 163,336 126,715 37,847 158,351 132,863 21,986	(29,667) (55,725) 36,176 (5,455) 38,472 35,965	(27,067) 32,959 37,991 26,281 (3,398)
Large C&I	\$171,472 \$102,822 \$160,122 \$160,122 \$160,122 \$160,122 \$170 \$160,122 \$160,122 \$170 \$170 \$182,074 \$182,074	\$100,384 \$122,770 \$4,139,926 \$2,759,681	\$93,987 \$123,554 \$72,3 \$1,991,521 \$1,544,350 \$1,495,0	73 \$70,317 \$71,962 88 \$1,528,239 \$1,727,569 \$	\$167,860 \$170,875 \$3,175,219 \$4,572,899	\$214,437 \$6,064,412 \$6,064,412 \$7,699,263 \$6,840,63	99 <u>\$279,187</u> <u>\$463,753</u> 74 \$5,923,473 \$4,827,450 \$	\$209,707 \$125,812 \$92,7 \$558,138 \$2,011,093 \$1,780,6	02 \$94,995 \$169,833 74 \$2,046,956 \$2,139,364	\$144,187 \$3,410,200 \$5,161,119	8.6% 200.9% 18.7% 9.1% 32.4% 10.7%	178.1% 277.7% 43.1% 74.9%	123.1% 1.8% 28 28.5% 30.2% 15	11% 35.1% 136.0% 1% 33.9% 23.8%		321,664 (65,171) \$1,883,469 \$658,600	178,803 340,983 115,720 \$1,783,547 \$2,067,769 \$566,617	2,258 20,329 \$466,743 \$285,626	
Residential	\$6,813,963 \$7,830,917 \$9,003,338 \$4,307,125 \$4,916,370 \$5,007,154 \$145,300 \$181,652 \$241,835	\$10,699,689 \$4,651,797 \$4,600,913 \$293,428 \$306,768	11,636,276 \$11,446,613 \$11,010,7 \$4,795,950 \$4,850,687 \$4,840,7 \$279,812 \$276,551 \$267,4	07 \$10,909,682 \$10,846,954 \$2 67 \$4,909,807 \$4,882,740 \$ 17 \$283,727 \$263,415	10,882,050 \$11,236,484 \$5,037,721 \$4,236,607 \$261,213 \$399,245	\$12,570,628 \$15,268,224 \$17,994,99 \$4,472,983 \$4,946,396 \$5,175,77 \$454,513 \$643,728 \$945,8	82 \$19,733,248 \$21,409,223 \$22 73 \$5,507,805 \$6,169,330 \$6 18 \$1,067,184 \$1,158,516 \$1	773,142 \$22,454,090 \$22,360,5 323,099 \$6,019,572 \$5,604,6 193,228 \$943,743 \$763,0	91 \$22,382,499 \$22,823,730 17 \$5,495,450 \$5,199,644 05 \$736,609 \$710,963	\$22,773,286 \$23,423,868 \$ \$4,618,910 \$4,747,335 \$ \$668,031 \$691,270 2	4.5% 95.0% 99.9% 3.9% 0.6% 3.4% 2.8% 254.4% 291.1%	84.4% 86.1% 18.4% 34.1% 263.7% 277.7%	95.7% 96.2% 100 31.8% 24.1% 15 326.4% 241.3% 188	1% 105.2% 110.4% .8% 11.9% 6.5% .3% 159.6% 169.9%		7,437,307 8,991,644 30,026 462,076 703,984	9,033,559 9,904,848 11,136,866 856,008 1,568,417 1,527,149 773,756 851,748 913,416	11,007,477 11,349,884 1,168,885 763,850 667,192 495,588	11,472,817 11,976,776
Medium C&I	\$480,032 \$71,090 \$11,817,510 \$13,536,000 \$14,914,166	\$572,924 \$113,044 \$128,489 \$16,330,881 \$17,139,270	\$587,846 \$610,653 \$616,7 \$159,650 \$169,949 \$199,7 17,459,535 \$17,354,454 \$16,935,33	34 \$618,104 \$665,595 54 \$236,552 \$248,840 39 \$16 957,874 \$16 907,\$45 \$1	\$669,443 \$630,001 \$246,060 \$164,654 17,096,486 \$16,666,992	\$684,269 \$149,340 \$149,340 \$249,777 \$326,19 \$18,331,732 \$21,979,657 \$25,490,30	45 \$1,153,007 \$1,076,188 \$1 50 \$414,869 \$575,777 \$ 58 \$77,876,113 \$30,389,034 \$32	006,746 \$924,360 \$760,6 5758,338 \$771,637 \$703,3 054,553 \$31,113,402 \$30,192,2	78 \$777,528 \$780,983 98 \$620,914 \$615,190 89 \$30,013,000 \$30,130,510	\$743,719 \$751,128 \$519,282 \$420,072 1 \$29,323,228 \$10,033,673	2.5% 68.3% 92.7% 0.1% 179.9% 176.0% 5.1% 62.4% 70.9%	101.2% 79.7% 267.0% 348.1% 70.7% 77.3%	71.3% 51.4% 22 375.0% 354.0% 255 83.6% 79.3% 75	3% 25.8% 17.3% 1% 162.5% 147.2% 3% 77.0% 78.2%	\$204,237 \$78,250 \$6,514,221	7 353,709 503,980 160,540 207,975 58 443 657 \$10 576 202	580,083 477,464 418,900 301,825 447,288 598,688 \$11,545,232 \$13,249,764 \$14,595,018	313,707 143,944 601,688 503,634 \$13,758,948 \$13,256,900	159,424 115,388 384,362 366,350 + +
S Total Arrears Residential Iow Income Basidential	\$17,011,230 \$17,011,230 \$2,309,628 \$2,309,628 \$2,005 \$2,005 \$2,005 \$2,005 \$18,162,292 \$2,432,005	\$16,658,703 \$15,954,210 \$ \$6,063,902 \$5,536,340	14,766,774 \$14,155,510 \$13,661,2 \$5,432,720 \$5,306,950 \$5,200,20	39 \$14,205,364 \$14,901,225 \$1 00 \$5,667,046 \$5,884,502 \$	17,937,458 \$22,041,992 \$6,723,290 \$6,083,895	524,997,127 524,997,127 526,957,127 528,109,360 526,957 526,695 527 526,695 527 527 526,695 527 52	43 \$29,433,112 \$27,122,213 \$24	<u>644,772</u> <u>525,942,785</u> <u>525,819,0</u> 902,537 <u>56,496,560</u> <u>56,096,6</u>	154 <u>526,251,294</u> <u>528,640,967</u>	\$31,390,101 \$35,586,219 \$5,707,100 \$5,202,155	6.9%46.8%60.4%	76.7% 70.0%	<u> </u>			10,973,851 10,973,851 11,200,953	12,774,409 11,168,003 11,877,998	11,787,275 12,157,815	
Small C&I	\$1,053,284 \$1,251,672 \$991,207 \$1,053,284 \$1,251,672 \$991,207 \$1,527,954 \$1,709,249 \$1,470,164 \$552,014 \$546,267 \$565,281	\$699,328 \$603,293 \$1,127,999 \$1,067,844 \$408,466 \$535,891	\$50,295 \$510,252 \$502,371 \$943,807 \$923,431 \$987,21 \$451,008 \$555,255 \$422,241	55 \$550,000 \$5,000,000 \$ 55 \$550,000 \$601,406 \$ 20 \$1,108,830 \$1,277,449 \$ 56 \$572,077 \$672,536 \$	\$1,001,314 \$1,289,054 \$1,326,725 \$1,511,591 \$044,605 \$989,627	\$1,683,268 \$1,763,482 \$1,763,482 \$1,776,482 \$1,776,482 \$1,776,482 \$1,776,482 \$1,776,485	33 \$1,840,229 \$1,582,391 \$1 83 \$1,696,955 \$1,696,901 \$1 84 \$2,069,955 \$1,696,901 \$1 86 \$1,257,216 \$1,696,901 \$1	493,815 51,213,817 51,032,6 414,041 \$1,333,746 \$1,202,1 349,421 \$1,323,746 \$1,202,1	30,020,030 31,020,030 49 \$1,038,926 \$1,205,997 00 \$1,248,465 \$1,555,184 00 \$1,057,305 \$1,325,74	51,475,319 \$1,858,081 \$1,765,307 \$2,058,568 \$1,265,307 \$1,564,326	9.8% 86.7% 103.0% 5.4% 48.6% 45.0%	163.1% 162.3% 83.5% 58.9% 207.9% 254.2%	193.9% 137.9% 10 49.8% 44.4% 21 199 14 170.1% 12	4% 88.7% 100.5% 8% 12.6% 21.7%		1,085,295 1,020,686 3 830,800 661,677 4 821,894 131,917	1,140,901 979,098 985,520 941,956 629,057 470,234 942,956 1262,057 470,234	703,565 529,884 410,315 214,880 666,721 565,601	
Total Billed Sales kWh or therms	\$27,494,111 \$31,140,370 \$29,021,049	\$24,958,400 \$23,697,577 \$	22,103,244 \$21,541,268 \$20,972,8	32 \$22,103,772 \$23,337,118 \$2	27,933,492 \$31,916,160	\$36,124,942 \$41,443,959 \$41,038,43	30 \$41,455,062 \$39,372,242 \$37	804,596 \$36,208,854 \$35,128,4	18 \$35,622,920 \$38,663,071	\$41,635,285 \$47,489,349	11.4% 33.1% 41.4%	66.1% 66.1%	71.0% 68.1% 63	5% 61.2% 65.7%	\$8,630,832	\$10,303,589 \$12,017,381	\$16,496,662 \$15,674,665 \$15,701,352	\$14,667,586 \$14,155,586	\$13,519,148 \$15,325,953
Low Income Residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	668,541 419,426 712,823 436,063	403,080 423,719 528,11 454,178 430,464 577,0 1 512,720 1,747,337 3,020,31	10 1,035,848 2,138,073 00 1,437,016 3,499,214 10 2,005,015 3,51,224	2,617,301 2,166,552 4,590,908 4,217,782	2,251,811 1,905,659 1,520,92 3,261,717 2,420,366 1,692,64 7,443,785 5,525,913	26 623,308 427,510 84 619,986 385,012	<u>393,576</u> <u>391,576</u> <u>401,309</u> <u>387,441</u> <u>397,409</u> <u>387,441</u> <u>397,409</u> <u>397,409</u> <u>397,409</u> <u>397,409</u> <u>397,409</u> <u>397,409</u> <u>397,409</u> <u>397,409</u> <u>397,409</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>401,309</u> <u>387,441</u> <u>387,441</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>496,7</u> <u>407,8 <u>407,8</u> <u>407,8 <u>407,8</u> <u>407,8 <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> <u>407,8}</u> </u></u></u>	11 1,101,710 1,712,960 82 1,309,879 2,544,060 90 3,502,001 5,788,160	2,804,418 N/A	8.6% 2.2% 29.0% 5.3% 6.5% 16.5% 7.2% 2.2% 29.0%	-6.8% 19% -13.0% -11.7%	-2.4% -10.5% -6 -11.6% -10.0% -57	.0%	(1,107,445) (1,107,445) (1,107,445)	(51,65,75) (5,7,64,661 () \$40,122 \$342,037 () (\$168,759) \$240,274 () (\$168,759) \$240,274 () (\$168,759) \$240,274	(\$45,233) \$8,083 (\$9,504 (\$92,837) (\$51,051) (\$52,869 (\$545,034) (\$51,051) (\$52,869	(\$44,311) (\$31,483) (\$44,312) (\$31,483) (\$43,023) (\$29,418) (\$480,552) (\$142,419)	(\$127,136) (\$955,155) (\$127,136) (\$955,155) (\$127,136) (\$955,155) (\$127,136) (\$955,155) (\$127,136) (\$128,20,66) (\$128,20,2
Total	5,031,067 0,339,344 4,330,039 15,291,684 13,626,795 10,861,356 61,705,885 44,274,878 29,949,525	8,829,224 7,561,847 19,294,068 14,013,028	1,612,780 1,747,527 2,025,1 7,845,442 7,663,018 7,842,60 14,006,936 14,092,890 16,177,3	10 3,500,513 7,021,224 103 10,217,514 13,859,532 2 26 28,541,983 52,018,154 (5,235,137 6,233,337 15,936,601 14,894,945 65,125,569 56,406,213	13,898,102 12,555,855 11,010,02 51,384,418 42,033,477 34,020,23	29 8,191,904 7,276,786 7 74 17,678,894 13,761,944 13	1,380,002 1,200,773 1,380,0 258,849 7,606,579 7,698,3 299,693 13,180,881 15,629,3	22 9,417,680 12,137,076 88 26,493,171 41,628,478	0,040,265 N/A	9.1%7.9% 1.4% 6.7%5.1% 13.6%	-7.2% -3.8% -8.4% -1.8%	-7.5% -0.7% -1 -5.0% -6.5% -3	.8%7.8% -12.4% 4% - 7.2% -20.0%	(1,005,662 (1,393,582 (10,321,467	(\$1,010,939) \$148,673 (\$2,241,401) \$4,070,749	(\$245,054) (\$245,065) (\$637,321) (\$285,061) (\$51,615,174) (\$251,084)	(\$142,280) (\$56,439) (\$144,280) (\$912,009) (\$547,938)	(\$799,834) [\$1,722,456] [\$2,048,812] (\$10,389,676]
Residential	\$35,010,855 \$3,815,460 \$1,981,289 \$1,259,002 \$1,259,002	\$11,664,183 \$10,271,171 \$823,287 \$586,925	\$9,375,011 \$503,591 \$503,591 \$540,984 \$540,984 \$767,22 \$1,005,242 \$1,005,242 \$540,984 \$767,22 \$1,005,242\$1,005,242\$1,005	90 \$17,644,831 \$31,544,477 \$4 84 \$1,169,352 \$1,991,161 \$ 24 \$1,067,352 \$1,991,161 \$	41,236,780 \$32,296,773 \$2,386,867 \$1,917,842	\$31,973,555 \$1,358,880 \$1,297,533 \$4,358,880 \$1,297,533 \$979,34 \$2,533,880 \$1,297,533 \$2,533,880 \$2,533,890 \$2,533,900 \$2,533,890 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,533,900 \$2,530,900 \$2,550,9000\$ \$2,550,900,900,900 \$2,550,900,900,900,900 \$2,550,900,900,900,900,900,900,900,	32 \$11,644,057 \$11,039,343 \$	241,523 \$8,203,395 \$11,511,5 403,280 \$435,257 \$488,9 000,300 \$435,257 \$488,9	00 \$17,281,466 \$30,108,773 68 \$797,031 \$1,338,737 10 \$1,081,031 \$1,338,737	\$43,556,626 \$29,658,918 \$2,056,490 \$1,543,117 \$5,046,814 \$4,287,005	8.7% 61% 28.2% 4.4% 34.5% 22.2%	-0.2% 7.5% -32.7% -15.0%	-1.4% -16.1% -1 -19.9% -19.5% -36 -2.2% -19.5% -36	1%	(\$3,037,295 (\$2,456,580	\$1,540,975 \$5,148,825 (\$683,756) (\$279,660) (\$168,465) \$441,362	(\$20,126) (\$269,446) (\$269,446) (\$88,216) (\$10,311) (\$10,406) (\$700) (\$700) (\$70,081)	(\$1,572,958) (\$1,589,490) (\$105,727) (\$278,316) (\$200,005) (\$232,555)	(\$363,365) (\$1,435,704) (\$377,321) (\$652,424)
Medium C&i	\$7,151,331 \$5,096,795 \$5,096,795 \$40,787,574 \$29,670,252	\$2,737,896 \$2,328,065 \$2,641,807 \$2,584,602	31,031,337 31,031,337 31,426,1 \$2,110,454 \$2,212,348 \$2,787,65 \$2,254,855 \$2,317,623 \$2,623,89 \$2,254,855 \$2,317,623 \$2,623,89	32,357,441 34,360,233 3 88 \$3,444,815 \$5,749,624 3 94 \$3,186,488 \$5,033,011 3 94 \$3,186,488 \$5,033,011 3	\$7,209,834 \$5,935,940 \$5,831,381 \$5,110,498	34,243,005 33,223,015 32,323,015 \$5,711,672 \$4,662,598 \$3,869,35 \$5,032,683 \$4,125,936 \$3,845,93 \$4,225,020 \$4,022,036 \$3,845,93	57 51,254,050 51,263,448 51 57 \$2,694,414 \$3,205,048 \$1 59 \$3,359,672 \$2,666,136 \$1 51 0,445 090 \$1,1074,593 \$1	044,997 \$2,833,452 \$1,154,0 044,997 \$2,833,917 \$2,417,6 630,181 \$2,407,858 \$3,365,1 410,323 \$14,320,010 \$19,037	31,361,321 33,343,791 20 \$3,198,463 \$5,403,120 83 \$3,321,240 \$4,848,075 90 \$1,55,520 \$4,848,075	5,397,260 \$5,511,552 - \$5,878,824 \$5,332,394	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	-1.6%			(\$1,439,655 (\$1,439,655 (\$64,111)	(\$160,463) 3481,363 8) (\$983,040) (\$29,461) (\$269,246) (\$368,302) (\$269,246) (\$368,302)	(\$43,482) (\$43,482) \$77,864 \$876,983 \$77,864 \$81,533 \$375,326 \$250,405 \$1,533 \$375,326 \$250,405 \$375,326 \$250,983 \$375,945 \$275,945	\$621,569 (\$370,068) \$90,235 \$741,379	(\$26,352) [\$36,5042] (\$26,352) [\$34,504] \$134,752 [\$184,936]
Supplier Receivables Purchased (for EDCs)(1) Residential																			
Small C&I		$\overline{\overline{z}}$							$\frac{1}{2}$		=======	=======	=======================================		=======================================	<u>+</u> = = <u>+</u> = = <u>+</u>			
Total Total Revenue Billed \$ (Line 11 + Line 12)					41 226 290 622 206 772														
Low Income Residential	\$3,815,460 \$1,981,289 \$1,259,002 \$3,815,460 \$1,981,289 \$1,259,002 \$5,139,355 \$3,392,084 \$2,062,324 \$7,151,1231 \$5,646,638 \$2,969,858	\$823,287 \$586,925 \$1,218,502 \$1,166,155 \$2,727,896 \$2,328,065	50,57,501 50,77,503 51,260,7 \$503,591 \$540,984 \$767,27 \$1,025,342 \$1,081,397 \$1,428,1 \$21,10,464 \$27,123,48 \$787,87	30 31,00,001 31,00,001 30 84 \$1,169,352 \$1,991,161 3 74 \$2,957,441 \$4,560,233 3 88 \$2,957,441 \$4,560,233 3 89 \$2,957,441 \$4,560,233 3	\$2,386,867 \$1,917,842 \$5,497,423 \$5,069,784 \$7,709,824 \$5,935,940	\$1,358,880 \$1,297,533 \$979,34 \$4,245,889 \$3,223,618 \$2,523,64 \$5,711,672 \$4,662,569 \$53,869,253	42 \$553,841 \$498,709 87 \$1,194,096 \$1,165,446 \$1 97 \$2,594,414 \$2,705,049 \$	3403,280 \$435,257 \$483,9 099,290 \$850,492 \$1,194,6 040 april \$2 833,257 \$488,9	517,232,453 535,263,753 68 \$797,031 \$1,338,737 19 \$1,981,921 \$3,949,791 20 \$2,198,462 \$5,402,120	\$2,062,098 \$1,543,117	4.4%	-32.7% -15.0% -2.0% -0.1%	-19.9% -19.5% -36 -19.9% -19.5% -36 7.2% -21.4% -16 -2.1% -28.1% -15	-3% -31.8% -32.8% -3% -31.8% -32.8% -4% -33.0% -13.4% -5% -50%	(\$2,456,580 (\$2,456,580 (\$893,466	1,1,46,575 3,246,625 0) (683,756) (279,660) 5) (168,465) 461,363 6) (983,040) (29,461)	(269,446) (88,216) (100,311 (249,446) (709) 73,948 (24,466) (709) 73,948	(105,727) (278,316) (230,905) (233,555) (270,068)	(372,321) (652,424) (975,520) (610,442) (266,527) (266,520)
Large C&I	\$5,096,795 \$5,096,795 \$5,5,213,796 \$4,395,182 \$4,214,261 \$5,6,213,796 \$40,787,574 \$29,670,252	\$2,641,807 \$19,085,676 \$16,936,919 \$	\$2,254,855 \$2,254,855 \$2,317,623 \$2,623,80 \$2,623,80 \$2,623,80 \$2,623,80 \$2,0707,94	04 \$3,186,488 \$5,033,011 \$ 60 \$28,402,927 \$48,878,505 \$6	\$5,831,381 \$5,110,498 62,162,284 \$50,330,835	\$5,032,683 \$4,125,936 \$3,845,99 \$48,322,679 \$40,224,042 \$34,603,01	59 \$3,359,672 \$2,666,136 \$2 18 \$19,446,080 \$18,574,682 \$15	<u>,630,181</u> <u>\$2,407,858</u> <u>\$3,365,1</u> <u>419,272</u> <u>\$14,730,919</u> <u>\$18,977,8</u>	83 53,321,240 54,848,075 90 526,580,122 \$45,648,495	\$5,876,572 \$5,332,394 \$64,783,376 \$46,433,077	$\frac{1.3\%}{4.0\%} = \frac{-6.1\%}{-1.4\%} = \frac{-8.7\%}{16.6\%}$	<u>27.2%</u> <u>3.2%</u> <u>1.9%</u> <u>9.7%</u>	<u>16.6%</u> <u>3.9%</u> <u>28</u> <u>1.0%</u> <u>-7.5%</u> <u>8</u>	3%4.2%3.7% 4%6.4%6.6%	(\$64,112 (\$64,112 (\$7,891,117	(10,00) (269,246) (368,302) (\$563,532) \$4,932,765	717,864 81,533 375,326 \$360,404 \$1,637,762 \$150,018	90,235 (\$1,197,786) (\$1,730,050)	(\$1,822,806) (\$3,230,010) (\$1,822,806) (\$3,230,010)
Residential	\$36,180,267 \$32,057,050 \$1,391,045 \$52,684,383 \$1,487,031 \$5,478,936 \$4,677,910 \$3,281,358	\$15,823,810 \$2,127,939 \$1,088,859 \$1,816,354 \$1,315,954	10,820,954 \$10,070,266 \$11,290,0 \$500,832 \$477,199 \$553,9 \$1,094,890 \$965,720 \$1,084,11	62 \$12,353,209 \$22,396,495 \$3 53 \$453,458 \$724,434 \$ 96 \$1198,136 \$2,642,050 \$	32,303,136 \$31,488,029 \$1,354,512 \$2,931,678 \$4 724 915 \$4 495 689	\$32,809,496 \$27,018,896 \$24,346,38 \$1,078,181 \$919,696 \$1,029,70 \$4,676,193 \$31,31,551 \$3,225,24	88 \$18,987,160 \$12,706,790 \$10 02 \$674,670 \$550,539 47 \$2,183,351 \$1,314,597 \$1	181,671 \$9,493,750 \$10,276,2 396,152 \$632,929 \$338,3 121,861 \$1,201,622 \$1,103,2	25 + 512,109,179 + 519,528,409 + 98 + 5342,882 + 5470,533 + 16 + 51,258,808 + 52,202,191 + 16 + 51,258,808 + 52,202,191 + 16 + 51,258,808 + 52,202,191 + 16 + 51,258,808 + 52,202,191 + 17 + 51,528,409 + 519,528,409 + 18 + 519,528,409 + 519,528,409 + 19 + 519,528,409 + 519,528,409 + 19 + 519,528,409 + 19 + 519,528,409 + 19 + 519,528,409 + 10 + 519,538 + 10 + 519,538,52 + 10 + 519,538,52 + 10 + 519,538,52 + 10 + 519,538,52 + 10 + 519,538,52 + 10 + 519,538,52 + 10 + 519,538,52 + 10 + 519,558,558,558,558,558,558,558,558,558,55	\$29,513,549 \$25,364,997 \$2,145,773 \$789,979 \$3,768,462 \$3,648,215	9.3%15.7%2.0% 2.5%65.7%30.8% 4.7%33.1%17%	20.0% -1.1% -68.3% -49.4%	-5.9% -5.7% -6 -20.9% -32.6% -33	.0% -2.0% -12.8% .9% -24.4% -35.0% .8% 51% -16.8%	(\$3,370,771) (\$312,864) (\$802,743)	(5,038,154) 477,179 (1,764,686) (457,329) (1,546,358) (56,111)	3,163,350 (146,600) (639,283 (1,453,269) (538,320) (104,681 366,997 (1,357) 26,971	(576,516) (1,013,837) 155,730 (215,555) 235,901 19,020	(244,031) (2,868,086) (110,576) (253,900) 60,672 (444,858)
Medium C&I	\$7,250,633 \$6,679,212 \$5,033,693 \$4,438,891 \$4,351,069 \$55,334,574 \$50,537,446 \$38,365,376	\$3,311,700 \$2,838,549 \$2,347,740 \$25,918,352 \$20,225,632 \$20,225,632	\$2,347,389 \$1,988,218 \$2,434,9 \$2,741,400 \$1,832,766 \$2,841,8 17,505,465 \$15,334,170 \$18,205,0	46 \$2,361,970 \$4,233,005 \$ 82 \$1,994,507 \$3,803,117 \$ 88 \$18,351,281 \$33,804,099 \$4	\$6,358,231 \$5,867,968 \$4,943,783 \$5,258,266 49,684,577 \$50,041,630	\$6,152,803 \$4,269,376 \$4,731,63 \$4,693,411 \$3,294,335 \$4,926,11 \$49,410,084 \$38,633,855 \$38,259,13	82 \$3,414,896 \$2,423,654 \$1 14 \$3,008,563 \$2,785,844 \$2 33 \$28,268,641 \$19,781,424 \$16	131,642 \$2,116,487 \$2,152,1 669,934 \$2,757,887 \$2,623,9 501,259 \$16,202,675 \$16,493,9	70 \$2,313,246 \$3,412,202 16 \$2,671,676 \$2,907,475 25 \$18,695,791 \$28,520,810	\$5,259,510 \$4,618,254 \$5,291,257 \$3,355,020 \$45,978,551 \$37,776,465	5.1% -36.1% -12.0% 6.8% -25.8% 13.2% 0.7% -23.6% -0.3%	3.1% -7.5% 6.0% 18.7% 9.1% -2.2%	-9.2% 6.5% -11 -2.6% 50.5% -3 -5.7% 5.7% -3	.6% -2.1% -19.4% 7% 34.6% -23.6% 4% 1.9% -15.6%	(\$1,097,830 (\$1,097,830 (\$340,283 (\$5,924,490	(2,409,837) (645,028) (1,144,556) 575,046 (1,144,556) (1,144,556) (1,144,556) (1,144,556)	103,196 (196,035) (215,747 170,015 438,104 (71,466 \$2,350,290 (\$444,208) (\$1,004,206	128,270 (282,776) 925,120 (217,966) \$868,505 (\$1,711,113)	0,672 (444,858) (48,724) (820,803) 687,169 (895,641) 5344,511 (55,283,289)
# Revenue (Payments) Received Residential	185,198 185,039 189,379 15,994 22,455 18,968	171,162 23,829 20,927	188,339 183,726 205,5 17,772 17,573 18,7	1 183,651 206,003 74 16,967 18,889	210,961 195,069 21,791 34,516	209,156 196,489 194,00 23,605 20,744 22,8	99 <u>202,340</u> <u>203,429</u> 74 <u>18,940</u> <u>19,243</u>	197,356 195,248 202,4 17,692 19,591 16,7	22 193,345 200,835 89 16.073 16.207	198,771 142,133 23,856 12,562	2.9%62%25%	18.2% 4.4%	4.8% 6.3% -1	5% <u>5.3%</u> -2.5%		$\frac{11,450}{(1,711)}$ $\frac{4,720}{3,906}$	31,178 8,616 9,017 (4,889) (1,684) (80	<u>11,522</u> (3,079) 2,018 (1,985)	9,694 (5,168) (894) (2,682)
Small C&I	16,683 16,589 18,041 5,123 5,031 5,639 791 801 915	15,542 17,534 4,740 5,503 825 856	17,422 16,048 18,7 5,439 4,789 6,0 890 771 9	39 15,825 18,222 39 4,633 5,677 51 654 941 74 221,730 249,732	24,689 17,758 7,328 5,151 1.020 829	18,240 15,411 17,25 5,422 4,284 5,33 849 649 88 257,272 237,577 240,48	29 5,155 5,360 21 754 859	18,100 18,448 18,2 5,502 5,619 5,2 836 926 8 239,486 239,832 243,5	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	21,321 6,287 953 3,786 592	9.3% -7.1% -4.1% 5.8% -14.8% -5.5% 7.3% -19.0% -2.6%	14.0% 8.8% -8.6% 0.4%	3.9% 15.0%	.7% 5.4% -2.8% .2% 2.5% -16.7% .3% 12.8% -23.4%		7 (1,178) (748) 9 (747) (310) 3 (152) (24)	2,172 854 678 415 (143) 63 (71) 3 (54	2,400 (504) 830 (803) 155 (147)	- (5 ⁴⁵) - (515)
Total Difference Between Billed and Received Reven Residential	223,793 229,915 232,942 ue (Line 13 - Line 14) (\$1,169,413) (\$6,683,669) (\$5,633,402)	216,098 239,633 (\$4,159,627) (\$2,582,219)	229,862 222,907 250,0 (\$1,445,943) (\$293,913) \$1,810,9	74 221,730 249,732 28 \$5,291,622 \$9,147,982		257,272 237,577 240,48 (\$835,941) (\$104,540) (\$961,73		239,486 239,832 243,5 940,147) (\$1,290,355) \$1,235,2		251,188 171,834 \$13,978,027 \$4,293,921	5.0% 3.3% 3.2% 8.5% -98.4% -82.9%	13.3% 3.2%	4.2% 7.6% -3	.6% 4.4% -3.8%		7,662 7,544		16,925 (6,518) (996,442) (575,653)	
Low Income Residential Small C&I Medium C&I	\$2,424,415 (\$703,093) (\$228,029) (\$339,580) (\$1,285,826) (\$1,219,034) (\$99,302) (\$1,033,575) (\$1,477,852)	(\$1,304,652) (\$501,933) (\$597,852) (\$149,799) (\$573,804) (\$291,624)	\$2,759 \$63,785 \$213,3 (\$69,548) \$115,677 \$343,9 (\$236,935) \$224,130 \$352,7	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$		\$280,699 \$377,837 (\$50,34 (\$430,304) \$92,067 (\$701,50 (\$441,130) \$393,222 (\$862,23 \$339,272 \$831,601 (\$1,080,19	50) (\$120,830) (\$51,830) 51) (\$989,255) (\$149,151) 85) (\$720,482) \$781,394	\$7,128 (\$197,672) \$150,5 (\$22,571) (\$351,130) \$91,4 (\$86,645) \$717,430 \$265,4	70 \$482,638 \$737,463 03 \$725,547 \$1,399,003 50 \$986,197 \$1,714,194	(\$87,635) \$753,138 \$2,272,351 \$738,881 \$2,134,280 \$893,298 3	8.4% -153.7% -77.9% 6.7% -107.2% -42.4% 4.2% -138.0% -41.7% 7.2% -2005.6% -5%	-90.7% -89.7% 65.5% -0.4% 25.6% -367.9%	158.4% -409.9% -25 -67.5% -403.5% -73 -63.4% 220.1% -24	.4% -32.6% -41.8% .4% -58.8% -26.9% .7% -8.9% 13.0%		1,080,930 177,669 1,377,893 517,474 1,426,797 615,567 0 875,310 (943,348)	1,183,822 450,103 4,370 (391,403) 648 46,977 (146,678) 1,073,018 150,290 547,850 (366,570) 446,773	(261,457) (466,806) (252,575) (493,300 (87,293)	(233,256) (529,265) (1,033,758) (514,180) (996,648) 197,575
Large C&I Total Customers on Arrearage Mgmt/Forgiveness Pla	\$63,102 (\$43,709) (\$136,807) \$879,222 (\$9,749,872) (\$8,695,124)	(\$196,741) \$236,862 (\$6,832,675) (\$3,288,713)	\$486,545] \$484,857 \$218,0 \$2,236,212] \$594,536 \$2,502,90	78) \$1,201,981 \$1,229,895 22 \$10,051,647 \$15,074,406 \$1	\$887,598 (\$147,768) 12,477,708 \$289,205	(\$1,087,404) \$1,590,187 (\$3,656,11	55) \$351,108 (\$119,708) 16) (\$8,822,561) (\$1,206,742) (\$1	(\$39,753) (\$350,029) \$741,2 (\$1,471,756) \$2,483,9	50 \$986,197 \$1,714,194 67 \$1,023,390 \$2,292,304 65 \$8,423,900 \$14,568,818	\$585,963 \$1,977,374 4 \$18,882,986 \$8,656,612 -2	7.7% <u>-2002.6% 689.5%</u> 3.7% <u>-116.3% 58.0%</u>	-278.5% -150.5% 29.1% -63.3%	-91.8% -172.2% -435 -51.6% -347.5% -0	.9%	<u>\$276,170</u> (\$1,966,626	875,310 (943,348) \$11,340,059 \$5,039,009	547,850 (356,570) 446,793 (\$1,989,886) \$2,081,971 \$1,154,225		(178,591) 1,062,409 (\$1,627,747) (\$505,588)
Residential	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	<u>312</u> <u>304</u> <u>1,149</u> <u>1,159</u>	<u>313</u> <u>292</u> <u>2</u> <u>1,172</u> <u>1,108</u> <u>1,0</u>	84 259 235 235 54 960 878 78	223 204 826 788	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	<u>77</u> <u>536</u> <u>499</u> 4	686776 10382331	<u>87</u> <u>80</u> <u>274</u>	5.3% -33.7% -49.8% 7.0% 0.3% -29.4% 0.0% 0.0% 0.0%	-58.0% -67.8% -47.1% -43.7% 0.0% 0.0%	-75.4% -77.4% -76 -54.3% -55.0% -61 0.0% 0.0% 0	1% -74.1% -67.7% 1% -60.2% -62.3% 0.0% 0.0%		(95) (160) 1 2 (298) 0 0 0	(181) (206) (236 (541) (507) (636 0 0 0	(226) (216) (609) (644) 0 0	(192) (159) (159) (159) (159) (159) (159) (157)
Medium C&l		+ + + +						= $ -$			0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 4.9% -8.9% -34.3%	0.0% 0.0% 0.0% 0.0% -49.4% -48.7%	0.0% 0.0% 0 0.0% 0.0% 0 -58.7% -59.6% -64	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%		$\frac{0}{0} + \frac{0}{0} + \frac{0}$			$ = - \underbrace{\begin{smallmatrix} 0 \\ 0 \\ 0 \\ (770) \\ (770) \\ (706) \\$
Customers Disconnected for Non-Payment Residential Low Income Residential Control (20)	$ \frac{1}{3} - \frac{50}{13} - \frac{36}{14}$	$ \frac{134}{32} \frac{62}{13}$	$ \frac{120}{37}$ $ \frac{153}{38}$ $ -$			$= -\frac{15}{2} = -\frac{16}{2}$					0.0%100.0%100.0%	- <u>100.0%</u> - <u>100.0%</u>	-100.0% -100.0% -100.0% -100 -100.0% -100.0% -100			(36) (13) (14)	(124) (127) (127) (134) (127) (127) (128) (127) (128)	(153) (38) (50) (38) (50)	
Small C&i Medium C&i Large C&i Total	$\begin{bmatrix} - & \frac{19}{4} \\ - & - & \frac{10}{4} \end{bmatrix} = \begin{bmatrix} - & \frac{10}{3} \\ - & - & \frac{1}{3} \end{bmatrix} = \begin{bmatrix} - & \frac{1}{3} \\ - & - & \frac{1}{3} \end{bmatrix}$		$ = = 5 = = 2^{2} = = 2^{2} = = 2^{2}$						<u>1</u> 1 1_		8.9% -100.0% -100.0% 0.0% -100.0% -100.0% 0.0% 0.0% 0.0% 2.2% -100.0% -100.0%	-100.0% -100.0% 0.0% 0.0% 0.0% -100.0%	-100.0% -100.0% 500 -100.0% 0.0% 0 0.0% 0.0% 0 -100.0% -100.0% -75	.0% -80.0% -50.0% 0.0% -50.0% 0.0% 0.0%		$\begin{array}{c} (10) \\ (1) \\ (3) \\ (1) \\ (3) \\ (1) $		$\frac{(2)}{0} = \frac{15}{1}$	
Customers on Payment Plans	<u> </u>	<u>172</u> <u>79</u> <u>6,784</u> <u>6,595</u>	<u>163</u> <u>193</u> <u>5,977</u> <u>5.5</u>	38 - <u>11</u> - <u>6</u> - <u>11</u> - <u>6</u> - <u>19</u> - <u>4,639</u> - <u>4,496</u> - <u>4,496</u> - <u>19</u> - <u>4,496</u> - <u>19</u> - <u>4,496</u> - <u>19</u> - <u>4,496</u> - <u>19</u> - <u>19</u> - <u>4,496</u> - <u>19</u> - <u>4,496</u> - <u>19</u> - <u></u>	6 34 4,299 4,878	<u>-</u> <u>-</u> <u>21</u> <u>-</u> <u>-</u> <u>1</u> <u>-</u> <u>-</u> <u>1</u> <u>-</u> <u>-</u> <u>0</u> <u>+</u> <u>-</u> <u>-</u> <u>0</u> <u>+</u> <u>-</u>			20 3 3 50 3,605 3,389		2.2% -100.0% -100.0% 4.0% -40.2% -55.0%	-100.0% -100.0%	-100.0% -100.0% -75 -52.7% -51.3% -35	.6%72.7%50.0% .3%22.3%24.6%		(76) (52) (2,259) (3,584)	(172) (79) (163 (3,564) (3,183) (3.327	(193) (78) (3,067) (2,169)	(8) (3) (1,034) (1,107) (1,107)
Low Income Residential Small C&I	<u>1,334</u> <u>1,474</u> <u>1,843</u> 54 <u>57</u> 68	1,783 1,614 65 56	<u>1,627</u> <u>1,643</u> <u>1,71</u> <u>46</u> <u>29</u>	05 <u>1,554</u> <u>1,454</u> 29 <u>40</u> <u>43</u>	1,267 858	$ = \frac{767}{34} = \frac{592}{39} = \frac{60}{42} = \frac{39}{4} = \frac{60}{42} = $	106 - 654 - 723 108 - 126 - 126	<u>644</u> <u>606</u> <u>6</u> <u>109</u> <u>144</u> <u>1</u>	31 650 541 76 153 137	<u></u>	2.5% -59.8% -67.1% 7.0% -31.6% 20.6% 0.0% 9.1% 90.9%	-63.3% -55.2% 66.2% 125.0% 53.3% 83.3%	-60.4% -63.1% -63 137.0% 396.6% 500 85.0% 120.0% 220	.0% -58.2% -62.8% 9% 282.5% 218.6% .0% 207.1% 112.5%		$\frac{7}{3} - \frac{(882)}{1} - \frac{(1,237)}{14}$	(1,129) (891) (983) 43 70 63 8 15 17	(1,037) (1,074) 115 147 24 33	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
	$ = -\frac{10}{6,270} = -\frac{11}{7,160} = -\frac{11}{8,435} = -\frac{11}{10} = -1$					$ = \frac{13}{2} = \frac{14}{400} = \frac{14}{3,64} = \frac$					0.0% 300.0% 0.0% 2.4% -44.1% -56.8%	100.0% 600.0% -53.7% -48.1%	400.0% 0.0% 0 -52.8% -51.6% -42	.0% 0.0% 600.0% .0% -28.6% -31.6%		1 3 2 (3,155) (4,795)	1 6 4 (4,641) (3,983) (4,226	8 9 (3,957) (3,054)	6 (1,789)(1,902)
Total Current A/R Residential Low Income Residential Small Cal Medium Cal Large Cal Total	32.1284.43 316.201972 311.20170 33.031.77 3507.07 3507.07 35.031.77 3507.07 31.025.07 35.031.77 35.070.07 31.025.07 35.031.77 35.1067 32.246.53 35.031.07 32.351.067 32.246.53 35.0407 32.351.067 32.31.067 35.0407 32.351.067 32.31.067 35.0407 32.351.067 32.31.067 35.0407 32.351.067 32.31.067 35.0407 32.351.067 32.31.064 36.2017 32.31.067 32.37.07 36.2017 32.31.067 32.37.07 37.077 32.077 37.07 36.2017 32.071 32.071 37.077 32.071 37.074 37.077 37.077 37.072 37.077 37.077 37.072 37.077 37.077 37.072 37.077 37.072 37.072 37.077 37.072 37.072 37.072	\$8,401,747 \$575,532 \$373,305 \$857,290 \$648,863	\$6,514,759 \$7,000,644 \$7,896,1 \$399,484 \$443,889 \$565,1 \$685,487 \$697,801 \$806,5	46 \$14,472,878 \$21,135,053 \$2 31 \$927,007 \$1,486,557 \$3 51 \$1,814,799 \$3,097,114 \$	26,094,909 \$25,886,538 \$1,961,164 \$1,312,359 \$3,727,656 \$3,747,473	\$20,420,361 \$18,201,596 \$15,280,66 \$1,109,048 \$1,009,276 \$801,59 \$2,882,196 \$2,416,192 \$1,614,79	91 \$7,853,388 \$6,998,390 \$6 53 \$424,558 \$365,336 \$ 58 \$799,257 \$684,502	772,026 \$6,463,279 \$8,293,0 3342,016 \$385,246 \$387,2 5708,602 \$654,284 \$850,3	17 \$12,905,975 \$19,166,959 03 \$704,681 \$1,022,111 66 \$1,551,386 \$2,671,320	\$32,166,850 \$31,819,824 - \$1,659,981 \$1,787,089 - \$4,715,675 \$4,931,802 -	6.8% 11.2% 34.1% 8.3% 35.9% -17.1% 1.3% 7.6% 21.8%	-6.5% 17.1% -26.2% -2.1% -6.8% 5.5%	3.9% -7.7% 5 -14.4% -13.2% -31 3.4% -6.2% 5	.0% -10.8% -9.3% 5% -24.0% -31.2% .4% -14.5% -13.7%	(\$4,115,780 (\$2,384,668 (\$780,967	1,837,622 3,887,488 3) (564,425) (165,461) 7) 171,473 289,457	[548,359] 1,020,193 257,267 [150,974] (7,969) (57,468) [58,033] 35,639 23,115	(537,365) (58,643) (177,928) (43,517) (43,815	(1,566,903) (1,968,094) (222,326) (464,446) (263,413) (425,794)
Medium C&I	\$4,907,926 \$2,636,702 \$2,236,176 \$1,531,388 39,237,650 \$25,970,176 \$17,663,440	\$1,789,006 \$1,441,078 \$1,366,618 \$1,516,664 \$12,990,192 \$9,958,107	\$1,324,570 \$1,569,761 \$1,757,9 \$844,734 \$1,203,357 \$1,237,1 \$9,769,034 \$10,915,452 \$12,262,8	28 \$2,735,596 \$4,142,713 \$ 19 \$1,965,837 \$3,192,934 \$ 75 \$21,916,116 \$33,054,371 \$	\$4,618,656 \$4,489,686 \$3,251,478 \$2,631,929 39,653,862 \$38,067,987	\$3,703,538 \$2,559,201 \$3,418,983 \$2,162,00 \$30,674,345 \$28,646,574 \$22,456,74	82 \$1,619,086 \$1,330,770 \$1 51 \$1,924,961 \$938,294 \$1 45 \$12,621,250 \$10,317,292 \$10	433,212 \$1,276,883 \$1,623,6 624,483 \$1,470,047 \$1,544,7 880,339 \$10,249,739 \$12,698,9	89 \$2,496,243 \$3,774,346 '23 \$2,362,481 \$3,872,162 98 \$20,020,766 \$30,506,898	\$5,792,821 \$6,279,447 - \$3,827,557 \$5,270,811 \$48,162,884 \$50,088,973 -	4.5% 1.4% 6.2% 2.9% 52.9% 41.2% 1.8% 10.3% 27.1%	-9.5% -7.7% 40.9% -38.1% -2.8% 3.6%	-14.4% -13.2% -3 -3.4% -6.2% -3 8.2% -18.7% -7 92.3% 22.2% 22 11.4% -6.1% 3 -32.8% -36.3% 44	.6% -8.7% -8.9% .9% 20.2% 21.3% .6% -8.6% -7.7%	(\$1,204,388 (\$77,501 (\$8,563,305	48,921 151,149 1,182,807 630,673 5) \$2,676,399 \$4,793,305	(169,920) (110,308) 108,642 558,343 (578,370) 779,749 (\$368,942) \$359,185 \$1,111,305	(292,878) (134,239) 266,690 307,604 (\$665,713) \$436,123	(233.351) (363.367) -
Collection Effectiveness Residential Low Income Residential	62.1% 57.1% 28.0% 25.2%	49.2% 29.9% 19.2%	40.4% 41.2% 48. 9.7% 9.0% 10.	2% <u>42.6%</u> <u>61.9%</u> 7% <u>8.7%</u> <u>17.1%</u>	65.0% 56.3% 13.8% 34.5%	58.0% 48.1% 46.1 16.9% 13.8% 15.4	5% <u>38.9% 34.4%</u> 4% <u>9.7% 4.6%</u>	27.2% 26.2% 27. 8.0% 10.9% 12.	5% <u>31.8%</u> <u>42.8%</u> 8% <u>8.2%</u> <u>15.9%</u>	46.9% 50 22.4% 50	-22.6% -18.7%	-20.9% -24.7% -67.5% -76.1%	-32.8% -36.3% -42 -17.5% 21.7% 20	9% -25.3% -30.8% 6% -5.5% -6.9%		- <u>14.0%</u> - <u>14.2%</u> - <u>10.7%</u> - <u>9.9%</u>	-10.3% -11.3% -13.39 -20.2% -14.6% -1.79	- <u>15.0%</u> - <u>20.7%</u> 2.0% 2.2%	
Total Collection Effectiveness Residential Low Income Residential Small (28) Medium (28) Large (28) Total	9,27,660 9,27,660 9,27,660 9,27,660 9,27,667 9,27,667 9,27,667 9,27,667 9,27,667 9,27,667 9,27,667 9,27,667 9,27,667 9,27,667 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,660 9,27,57	73.9% 70.9% 76.8% 71.9% 89.2% 81.2%	68.1% 67.7% 72. 71.4% 68.3% 72. 87.0% 77.0% 86.	5% 77.6% 84.3% 0% 67.9% 76.6%	81.7% 78.7% 83.4% 79.5% 85.3% 85.2%	73.7% 56.5% 64.3 78.0% 61.1% 71.3 78.3% 61.4% 84.3	5%54.2%49.3% 2%64.3%69.5% 0%73.2%61.3%	43.8% 49.4% 53. 61.1% 69.7% 64. 64.9% 68.8% 78.	3% 55.1% 68.8% 7% 64.6% 71.1% 1% 69.7% 69.6%	71.5% 51 74.5% 51 82.1% 51		-20.5% -24.7% -67.5% -76.1% -26.6% -30.5% -16.2% -34.4% -17.9% -24.4%	-35.7% -27.0% -26 -14.3% -2.1% -10 -25.4% -10.7% -5	-29.0% -18.3% -4.8% -7.2%		-22.1% -18.9% -21.0% -21.0% -21.0%	-19.6% -21.6% -24.39 -12.5% -2.4% -10.29 -16.0% -19.8% -22.19	-18.3% 1.4% -7.3% -8.2% -8.5%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total Footnotes (if necessary) (1) Summed on billing month rather than calend		52.7% 47.3%	43.6% 41.6% 48.	7% 44.4% 61.0%	64.6% 60.0%	58.8% 47.1% 50.	1% 41.0% 36.8%	30.3% 31.9% 33.	4% 34.5% 45.4%	51.5% 44.9%	-23.8% -13.6%	-22.1% -22.0%	-30.5% -23.3% -31	-5% -22.2% -25.6%	: 1	-14.7% -7.9%	-11.7% -10.4% -13.39	-9.7% -15.3%	-9.9% -15.6%

Footnotes (if necessary) (1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

GAS

COMBINED	
2/20/2021	

Tab: Date:

COMBINED

2019 Mar Apr May Jun July Aug Sep Oct N	iov Dec Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec Jan 2/20/	Year-Over-YearVariance (Percent Change) I Mor Apr Moy Jul Aug Sep Oct Nov Dec Jan Feb	Year-Over-YearVariance (Amount Change) Mar Apr May Jun Jun Aug Sep Oct Nov Dec Jun Feb
Indextances - <th< td=""><td>G14.51 G1.251 G2.56 G3.251 G3.266 G3.251 G3.257 G3.276 G3.257 G3.276 G3.277 G3.276 G3.277 G3.276 G3.277 G3.276 G3.277 G3.277 G3.277 G3.276 G3.276<!--</td--><td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td><td>$\begin{array}{c ccccccccccccccccccccccccccccccccccc$</td></td></th<>	G14.51 G1.251 G2.56 G3.251 G3.266 G3.251 G3.257 G3.276 G3.257 G3.276 G3.277 G3.276 G3.277 G3.276 G3.277 G3.276 G3.277 G3.277 G3.277 G3.276 G3.276 </td <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td> <td>$\begin{array}{c ccccccccccccccccccccccccccccccccccc$</td>	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
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Bettermit	398.22 [-127.01] 427.270] 5.62.269] 5.62.2147] 5.72.560 [2097.16] 7.269.514 [2007.85] 8.251.01 [8.67.264] 8.251.02] [9.72.641] 9.72.69.514 [2007.16] 9.72.6	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$
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Image GB	107)語 「2170,607」で「21,658,807」で13,578,607」 13,578,607 「21,579,787」で12,578,787、1279,587、1279,587、12,579,67 「21,578,887」「21,579,877」「21,579,887」「21,579,877」「21,579,878」「21,579,877」「21,579,878」「21,579,878」「21,579,878」「21,579,878」「21,579,878」「21,579,878]「21,579,878] 25,557 「21,579,171」「21,599,179,579,978,984,579,179,179,179,179,179,179,179,179,179,1	2014 - 72.8* - 62.9* - 42.5* - 43.5* - 13.5* - 12.5* - 3.6* - 3.6* - 3.6* - 2.5* - 25.8* - 25	
Large (3) 2,113 2,059 2,130 2,115 2,126 2,238 1,525 2,251 Total 647,748 654,959 675,133 614,638 696,787 675,705 655,7765 740,927 Difference Between Billed and Received Revenue (Line 13) 101-101		2017	- 117 - 1221 34 - 117 - 135 - 401 - 796 - 138 - 360 - 099 - 66,633 - 33,4494 - 13,519 - 107,399 - 34,360 - 51,667 - [14,300] - 86,635 - [16,649] - [44,690] - - 713,633 - 13,494 - 13,519 - 107,399 - 34,350 - 51,667 - [14,300] - 56,635 - [16,649] - - 713,635 - 107,997 -
Sector Sector<	294.00 1320.07 2520.01 0320.01 0320.00 1320.00 0500 0500 0500 0500 0500 0500 0500	186 - 35.2% - 38.4% 49.0% 53.9% 59.1% 61.3% 65.5% 64.3% 60.2% 58.3% 57.2%	GS208311 3.374.251 1.68.2341 (602.759) (1.40.784) 4.903.541 3.272.203 869.241 (102.791) 1.346.2251 (51.707.557) (2.508.757) (2.508.757) (2.508.757) (1.508.757) (1.508.757) (51.707.557) (2.508.757) (2.508.757) (2.508.757) (2.508.757) (1.508.757) (51.709.757) (2.508.757) (2.508.757) (2.508.757) (2.508.757) (2.508.757) (51.709.757) (2.508.757) (2.508.757) (2.508.757) (2.508.757) (2.508.757) (2.508.757) (51.709.757) (2.508.757) (
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Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.